

Scaling Network Lead Entities Grantee Profile

Network Name: Western New York Integrated Care Collaborative



Grant Goal:

To build on the infrastructure currently in place to scale the Western New York Integrated Care Collaborative (WNYICC), the network lead entity (NLE), to enhance the community integrated health network's (CIHN) ability to inclusively deliver programs and services to individuals.

Grant Partners:

- Allegany County Office for the Aging
- Ardent Solutions
- Catholic Charities of Buffalo
- Chautauqua County Office for the Aging
- Compeer Buffalo
- The Dale Association, Inc.
- Empower (formerly Niagara Cerebral Palsy)
- Erie County Department of Senior Services
- Erie Niagara Area Health Education Center
- FeedMore WNY
- Harmonia Care Collaborative
- Healthy Community Alliance, Inc.
- Jewish Community Center
- Lake Plains Community Care Network
- Lifespan of Greater Rochester
- Livingston County Office for the Aging
- Niagara County Department of Health
- Niagara County Office for the Aging
- People Inc.
- Population Health Collaborative of WNY
- Rural Outreach Center
- The United Way of Buffalo and Erie County
- University District Community Development Association
- Independent Living of Genesee Region
- WNY Mobile Opioid Prevention Services
- Wyoming County Office for the Aging

Grant Summary:

WNYICC operates under an integrated hub network business model, and serves as the NLE for the Western New York CIHN. The CIHN currently has 28 local network partners, including two county departments of health, one independent living agency covering 17 counties, six county-based area agencies on aging, and 19 community-based organizations. In New York state, AAAs directly provide county-based services and support and serve as integral connection points to those services through the operation of NY Connects, New York's No Wrong Door (NWD) System. With this grant, WNYICC will develop a system with local NY Connects agencies to enhance the referral process to WNYICC CIHN programs to expand delivery of services in individuals accessing the NWD system and quickly and appropriately link individuals to other long-term services and support to address social needs. Additionally, the CIHN has strong partnerships and contracts with the two largest Medicare Advantage plans in the region, Blue Cross Blue Shield of Western New York and Independent Health. Partnerships with health plans and other funding sources (e.g., philanthropy) drive WNYICC's sustainability for the work of the CIHN and promotes shared leadership responsibility, accountability, and innovation in care. WNYICC's responsibilities as the NLE for the network include, but are not limited to, network administration, strategic planning, contracting and negotiations with health plans and payers, billing and invoicing, credentialing, Medicare supplier/provider, technical support, referral management, training, and quality assurance. WNYICC is currently developing a plan to routinely assess, address, and remove barriers to underserved populations' inclusion in aging and disability programs.

Planned Activities for NLE enhancement will focus on:

- Leadership
- Finance
- Business Development
- Network Development and Support
- Network Administration

Target Population: Underserved older adults and people with disabilities

Award:
\$291.564

Grant Objectives:

- Enhance the NLE infrastructure, professional development, and staffing capacity to build upon existing infrastructure and development of CIHN;
- Lead the WNYICC CIHN in business and financial development and growth through collaboration with the regional Aging and Disability Resource Centers and community-based organization partners;
- Track, monitor, and report on CIHN programs, systems, and barriers to inclusion to ensure effectiveness of programs and to ensure outcome and grant deliverables are tracked, evaluated, and disseminated in a timely manner.

Grant Contact:

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