

Funding Opportunity Announcement (FOA) #: HHS-2014-ACL-AOA-MI-0088
Frequently Asked Questions

Additional Questions:

- 1) I have a question that is not answered in this document. Who can I contact?

Please contact Katie Glendening at the Administration for Community Living (ACL) at Katherine.Glendening@acl.hhs.gov or 202-357-3589.

Application:

- 2) What is the proposal due date?

August 4, 2014.

General Questions

- 3) Does ACL have ownership and transfer rights for the data associated with the current site?

The NCBOE is funded under a grant not a contract; therefore the material on the current website is the grantees.

- 4) What URL(s) constitute the currently funded website?

<http://www.ncoa.org/enhance-economic-security/center-for-benefits/>

- 5) If a new awardee were to receive funding, would the new awardee have access to the existing materials on the Center for Benefits Access website?

The NCBOE is funded under a grant not a contract; therefore the material on their website is the grantees. Also, the current NCBOE grant runs through 2/28/15. If the grant is awarded to another organization, the two grants would overlap for five months. ACL would facilitate the transition of one grantee to another.

- 6) What resources, if any, are available from the current vendor for use and repurpose by a new vendor?

The funding mechanism is a grant; therefore any resources of the grant are the grantees. ACL would facilitate the transition of one grantee to another.

7) Does ACL have ownership and transfer rights for the programming code associated with the currently funded site?

No

8) Does ACL have ownership and transfer rights for the content associated with the currently funded site?

No

9) What resources, if any, are available from the current vendor for use and repurpose by a new vendor?

The funding mechanism is a grant; therefore any resources of the grant are the grantees. ACL would facilitate the transition of one grantee to another.

10) For each year since the Aon Hewitt Navigator has been operational, how many people have used the site?

As the Aon Hewitt Navigator is not funded under this grant, ACL does not have access to this data.

11) For each year since the Aon Hewitt Navigator has been operational, how many people compare plans on line?

As the Aon Hewitt Navigator is not funded under this grant, ACL does not have access to this data.

12) For each year since the Aon Hewitt Navigator has been operational, how many people have requested phone appointments with Medicare Benefit navigators?

As the Aon Hewitt Navigator is not funded under this grant, ACL does not have access to this data.

13) Are current contracts with Benefit enrollment centers (BECs) transferable?

The BECs are funded under a sub grant with the current grantee and sub grants have to be closed by the end of the project period. The current grant project period ends 2/28/15.

14) Will the successful respondent be required to keep the current BECs in place or can a proposed strategy include a different BEC plan?

No, the applicant should submit a comprehensive proposal for nationwide coverage that identifies national, state and community level collaborations, especially involving SHIPs, AAAs and ADRCs, including funding for Benefits Enrollment Centers.

- 15) The first bullet in Section II. Award Information (pg.4) refers to the proposal including “group activities”. Please clarify who constitutes a participant of these “group activities”.

Participants include SHIPs, AAAs, ADRCs, and Title IV grantees.

- 16) The first bullet in Section II. Award Information (pg.4) refers to “assistance targeted to specific states based on need” Does ACL have a list of targeted states?

No, the applicant should include in their proposal how they will target specific states.

- 17) If the new awardee had the infrastructure in place, would the 30 days (4th bullet on page 5) be utilized as a transition period from past awardee to new awardee -- particularly as it relates to the existing material?

It is our expectation that the applicant’s proposal will explain how a resource center would be operational in 30 days. If the grant is awarded to another organization, the two grants would overlap for five months. ACL would facilitate the transition of one grantee to another.

- 18) If the awardee is developing a local network of benefit enrollment centers, would those BECs need to be in place by the 30 days?

No, benefits enrollment centers do not have to be in place in 30 days.