



Housing and Services
Resource Center

**The Role of Transportation in
Cross-Sector Collaborations Designed to
Improve Housing Stability**

February 27, 2023
Webinar

Welcome



Housing and Services
Resource Center

This webinar is hosted by the
Housing and Services Resource Center (HSRC)

Facilitator

Lori Gerhard, Director, Office for Interagency
Innovations, Administration for Community Living (ACL)

Agenda

- Welcome and Housekeeping
- Poll Question
- The Intersectionality of Housing Stability and Transportation
- Featured Partnerships:
 - Arizona's Mountain Line and Flagstaff Shelter Services
 - King City, California
- Online Transportation Database LIVE Demo
- Q&A

This event is being recorded.

Instructions for Zoom

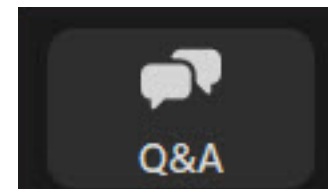
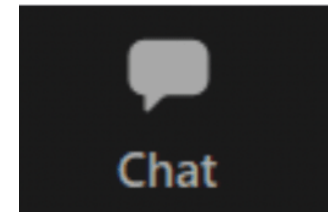
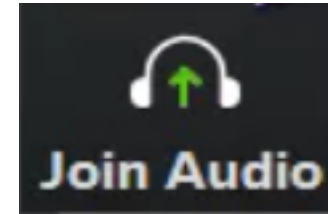
Audio Options

- Use your computer speakers, **OR** dial in using the phone number in your registration email.
- All participants are muted.

Questions and Comments

- Please use chat to talk to fellow attendees or answer questions when prompted.
- Use the Q&A feature to submit a question.

Or, send your question or comment via email to HSRC@ACL.HHS.GOV



Poll

**How would you describe your group/
organization's current role in providing
transportation support to increase access to
community and health services and ensure
housing stability?**

- Provide direct transportation support.
- Partner with transportation provider.
- Do not currently provide support but may in future.
- Not applicable.



Housing and Services Resource Center

Coordinating access to affordable,
accessible housing and critical community services



acl.gov/HousingAndServices #HousingResources

Poll Results

Chat:

Your Agency + Name of
Transportation Partner

The Intersectionality of Housing Stability and Transportation

Federal Partners

- **Danielle Nelson**, Senior Transportation Analyst, U.S. Dept. of Transportation (DOT)
- **David Gonzalez Rice**, Policy Advisor, Office of the Secretary, U.S. Dept. of Housing and Urban Development (HUD)
- **Erica McFadden**, Director, Office of Independent Living Programs, Administration on Community Living (ACL)



U.S. Department
of Transportation
**Federal Transit
Administration**



Coordinating Council
on Access and Mobility



Administration for Community Living

Featured Partnership: Mountain Line and Flagstaff Shelter Flagstaff, Arizona

Estella Hollander, TDM-CP
Mobility Planner
Mountain Line
ehollander@mountainline.az.gov

Holly Creager
Director of Programs
Flagstaff Shelter Services
holly@flagshelter.org



<https://mountainline.az.gov/>

Pilot Area – Huntington & Industrial Corridor

- Identified transit gap
- Home to 10+ human services/clinics
- Challenges for fixed route
- Physical barriers to access nearby transit
 - Railroad tracks
 - I-40
 - Lack of sidewalks/crossings



Process for Inclusive Planning

- Defining roles and responsibilities
 - Steering Committee
 - 14 members
 - 50% older adults and/or person with disability
 - Partner Agencies
- Outlining components of planning and implementing a pilot service
- Defining critical path items – decision points
- Defining the best way to get questions answered
- How are you going to make decisions as a group



Area Agency On Aging



Outcomes

- Over 1,600 trips in 15 months
- Overall rider satisfaction: 4.75 out of 5
- 63% of riders are older adult and/or person with disability
- Percentage of trips from Flagstaff Shelter Services to:
 - Walmart: 25%
 - Medical Care/Services: 16%
 - Connection Center: 28%
 - Housing Authority: 5%



Sandra Walsh

“I am 86 years old, and I go to Walmart to get 1 – 2 weeks worth of groceries. It is very difficult for me to maneuver my cart on the regular bus. I love the “\$1 bus.” It is easier to get my cart on there since there is more room and the driver puts the lift down for me.

“The people on there are also very friendly and the drivers are wonderful. I applied for paratransit, but did not qualify, since I can still use the bus.”



Featured Partnership: King City, CA

Doreen Liberto, AICP
Community Development Director
King City, CA

kingcity.com

King City: Regional Demographics

Population (2021): 13,443
Size: 3.9 square miles

1 in 6 people living below
poverty line (2020)

Demographics

88% Hispanic

9% White

3% Other

Median Income (2021)

USA: \$70,784

California: \$84,097

Monterey County:
\$90,100

King City: \$59,712



"Salad Bowl of the
Nation/World"

Persons per Household

USA: 2.60

California: 2.96

Monterey County: 3.24

King City: 4.15



Transportation and Housing

Monarch Inn - Senior Affordable Housing

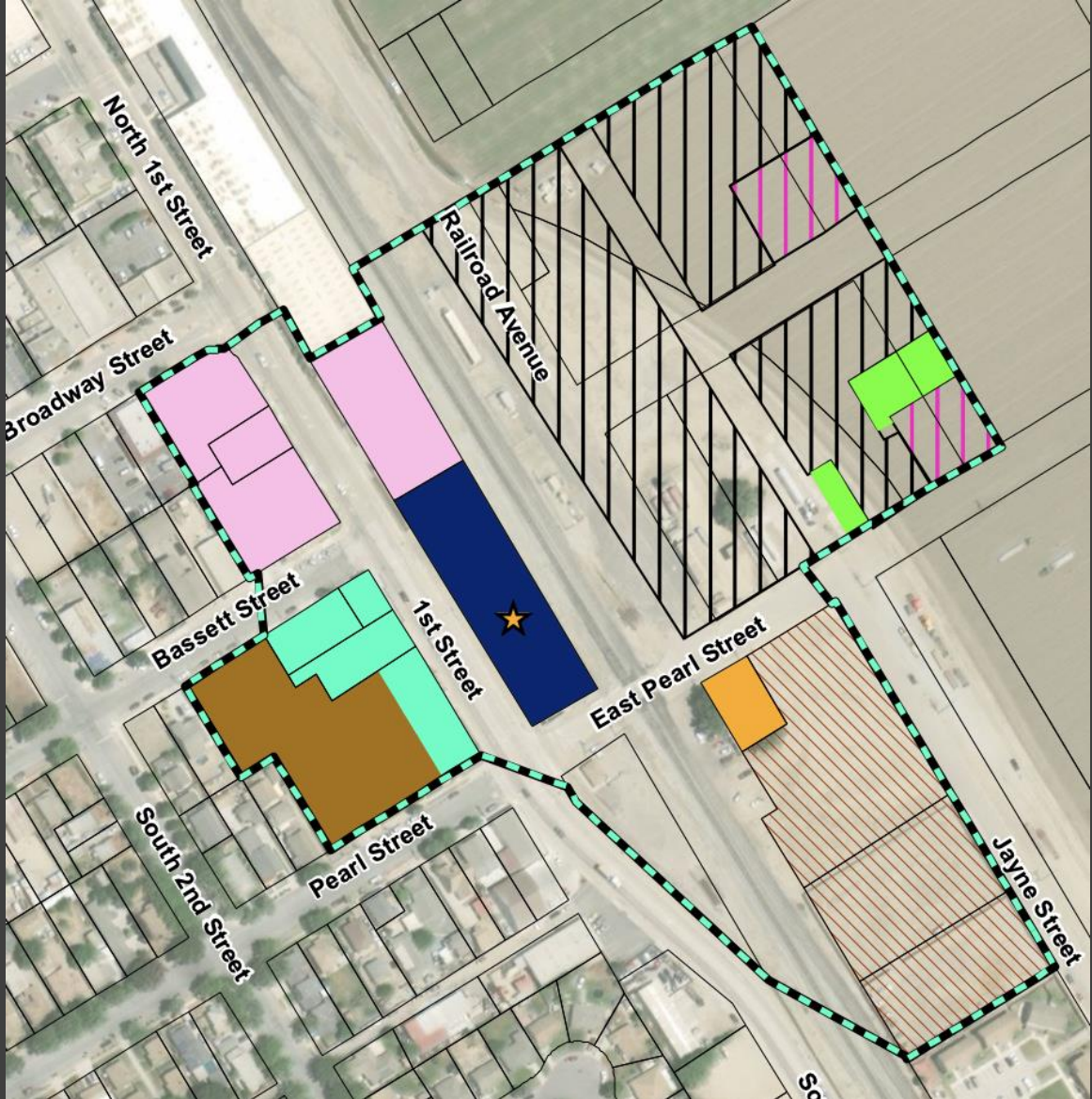
Project Type: Mixed-Use/Senior Affordable Residential/Commercial

Units: 42 Senior Affordable Rental Units

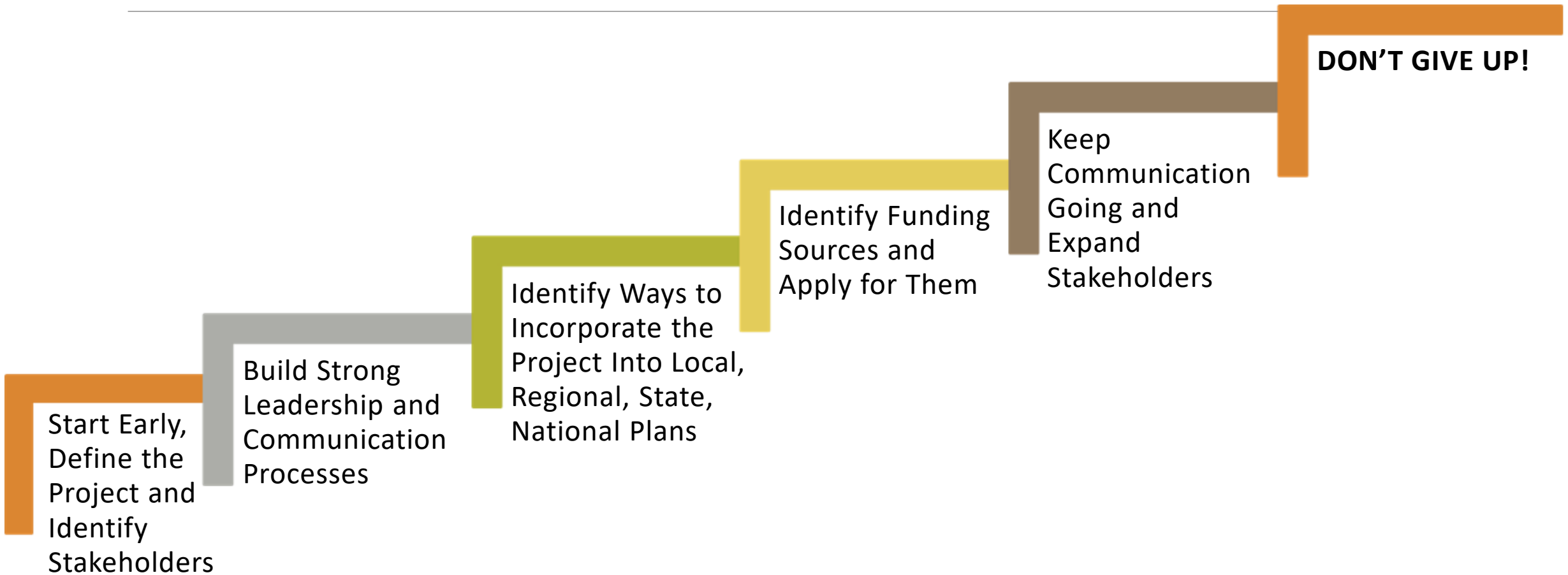
Funding: Private and Various Grants



King Station Multimodal Transit Station – A Collaborative Process



Collaboration Process



Featured Partnerships Panelists

Estella Hollander, TDM-CP
Mobility Planner
Mountain Line
ehollander@mountainline.az.gov

Holly Creager,
Director of Programs
Flagstaff Shelter Services
holly@flagshelter.org

Doreen Liberto, AICP
Community Development Director
King City, CA
dliberto@kingcity.com

Chat:

What is the biggest success your state has had in developing cross-sector collaborations that include transportation?

National Center for Mobility Management Community Transportation Database

NCMIM National Center for Mobility Management

Search:

About Us ▾ Grants and Opportunities ▾ News ▾ Mobility Management ▾ Resources ▾ Training ▾

The Community Transportation Database

Community Transportation Providers Map

Find address or place

Edmonton
Calgary
Vancouver
San Francisco
Los Angeles
Monterrey
Miami
Havana
Toronto
Montreal

Pacific Ocean
Gulf of Mexico
MEXICO



U.S. Department
of Transportation

**Federal Transit
Administration**

FTA's Technical Assistance Network (slide 1 of 3)



- **NADTC:** Focus on supporting older adults, people with disabilities, and caregivers.
- Contacts: [Carrie Diamond](#) and [Virginia Dize](#), nadtc.org



NCMM: Promoting customer-centered mobility strategies that advance good health, economic vitality, self-sufficiency, and community (SDOH).

Contact: [Amy Conrick](#), nc4mm.org

FTA's Technical Assistance Network (slide 2 of 3)



- **N-CATT:** Helping small-urban, rural, and tribal transit operators understand technology tools.
- Contact: [Andrew Carpenter](#), n-catt.org



NRTAP: Addressing the training and technical assistance needs of rural and tribal transit agencies across the country and supporting state RTAPs.

Contact: [Robin Phillips](#), nationalrtap.org

FTA's Technical Assistance Network (slide 3 of 3)



SUMC: Working to achieve equitable, affordable, and environmentally sound mobility across the US through the efficient sharing of transportation assets.

Contact: [Albert Benedict](#), sharedusemobilitycenter.org



TWC: Helping urban, suburban, tribal, and rural public transportation entities recruit, hire, train, and retain the diverse workforce needed now and in the future.

Contact: [Jack Clark](#), transitworkforce.org

Panel Discussion

Q&A



Additional Resources



Connecting You to Community Services

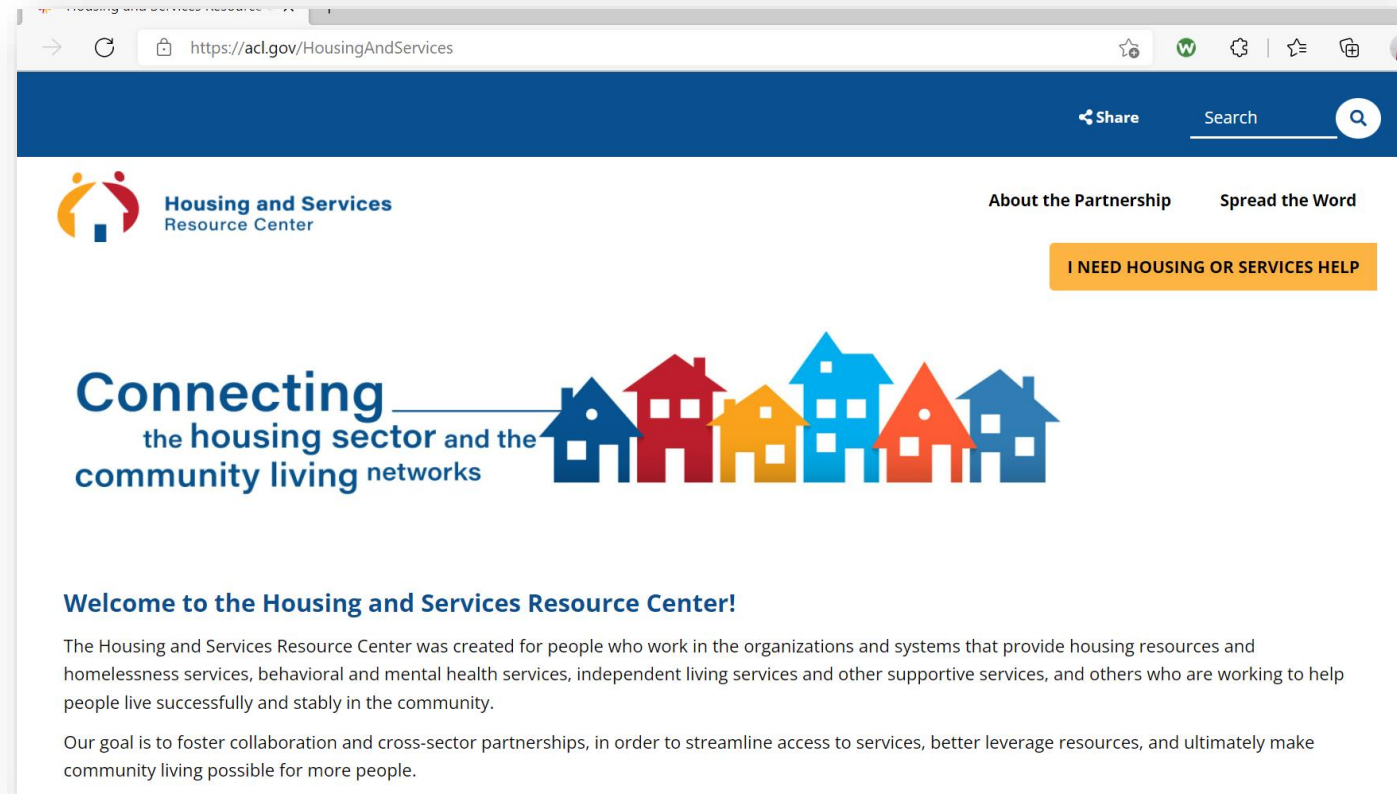
1-800-677-1116



Disability Information & Access Line

Your primary vaccine access resource

HSRC Website



Homepage: acl.gov/HousingAndServices

Supportive Services (including transportation):
acl.gov/HousingAndServices/Access

Upcoming HSRC Webinars

April 18th

Cross-Sector Partnerships to Reduce Homelessness for Older Adults and People with Disabilities

All webinar registrants will receive the registration link via email.

Help Us Improve

Please complete our short feedback form

surveymonkeys.com/r/FZ96CJG

Or scan the QR Code with
your mobile device





Housing and Services
Resource Center

We want to hear from you!

Please email us at hsrc@acl.hhs.gov

Acknowledgment



This presentation was supported by the U.S. Administration for Community Living through a contract with Mission Analytics Group, Inc. (Contract number HHSP233201500060I) which subcontracted the work to USAging. The views expressed do not necessarily represent the positions or policies of the Administration for Community Living / Department of Health and Human Services.