

Solving for Homelessness among Older Adults, People with Disabilities, and Other Populations

***April 18, 2023
Webinar***



**Housing and Services
Resource Center**

Welcome



Housing and Services
Resource Center

Webinar is hosted by the
Housing and Services Resource Center (HSRC)

Facilitator

Lisa Coffman, Senior Advisor, Office of the Deputy
Assistant Secretary for Special Needs at the U.S.
Department of Housing and Urban Development (HUD)

Agenda

- Welcome and Housekeeping
 - Poll Question
- Solving for Homelessness: The Big Picture
- Ending Homelessness in San Diego: A Case Study
- Chat Question
- Q&A
- Recommended Technical Resources and Wrap Up

This event is being recorded.

Instructions for Zoom

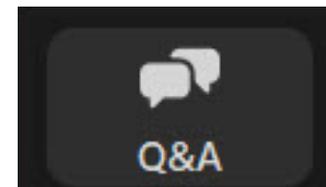
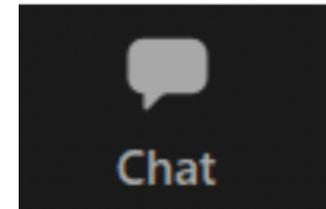
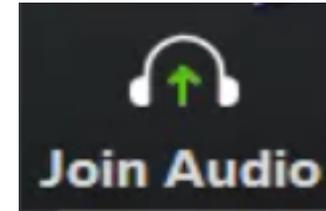
Audio Options

- Use your computer speakers, **OR** dial in using the phone number in your registration email.
- All participants are muted.

Questions and Comments

- Please actively use chat throughout the meeting, especially for your comments.
- To ask a presenter a question, please use the Q&A function.

Or, send your question or comment via email to HSRC@ACL.HHS.GOV



Poll: What Is Your Sector?

Which best describes your organization??

- Disability or Aging Networks
- Health Care or Public Health Organization/System
- Mental or Behavioral Health Organization/System
- Housing or Homeless Services Organization/System
- Human/Social Services Organization
- Community Development Organization
- Association, Advocacy, Philanthropic, Education, or Research Organization
- Consumer
- Other



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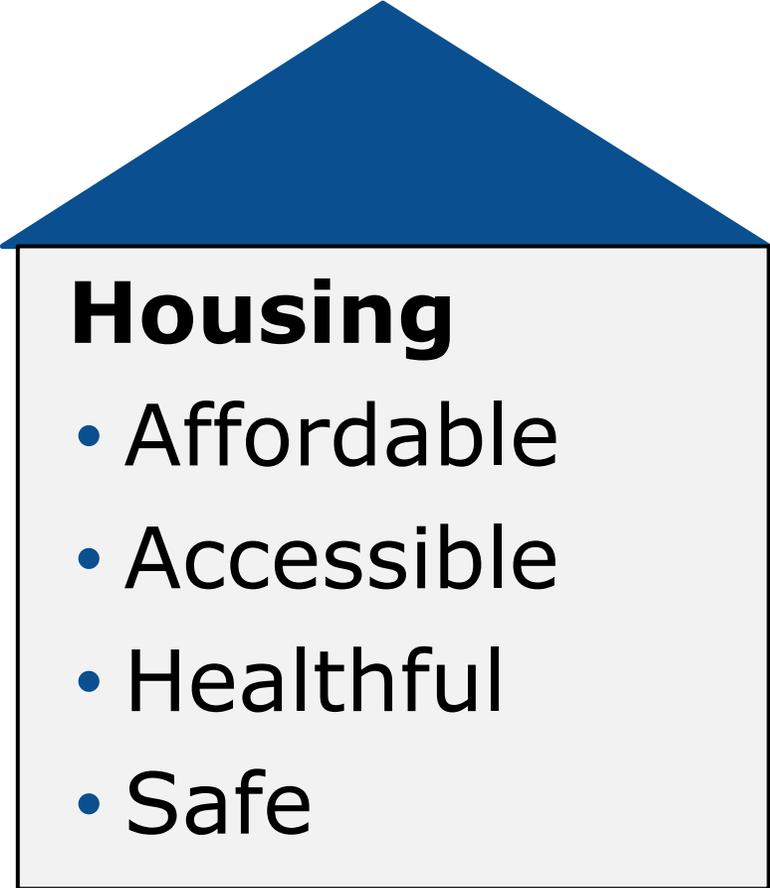
Coordinating access to affordable,
accessible housing and critical community services



acl.gov/HousingAndServices #HousingResources

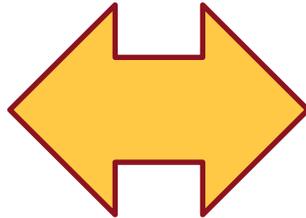
Poll Results

Solving for Homelessness



Housing

- Affordable
- Accessible
- Healthful
- Safe



Supportive Services

- Nutrition
- Health services
- Transportation
- Social engagement
- Legal assistance
- Housekeeping/chores
- Personal care

Continuum of Care Program

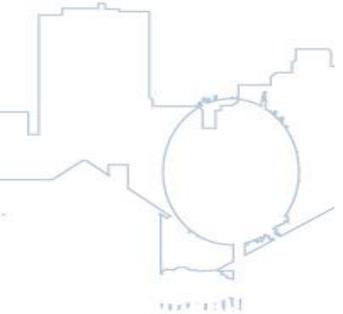
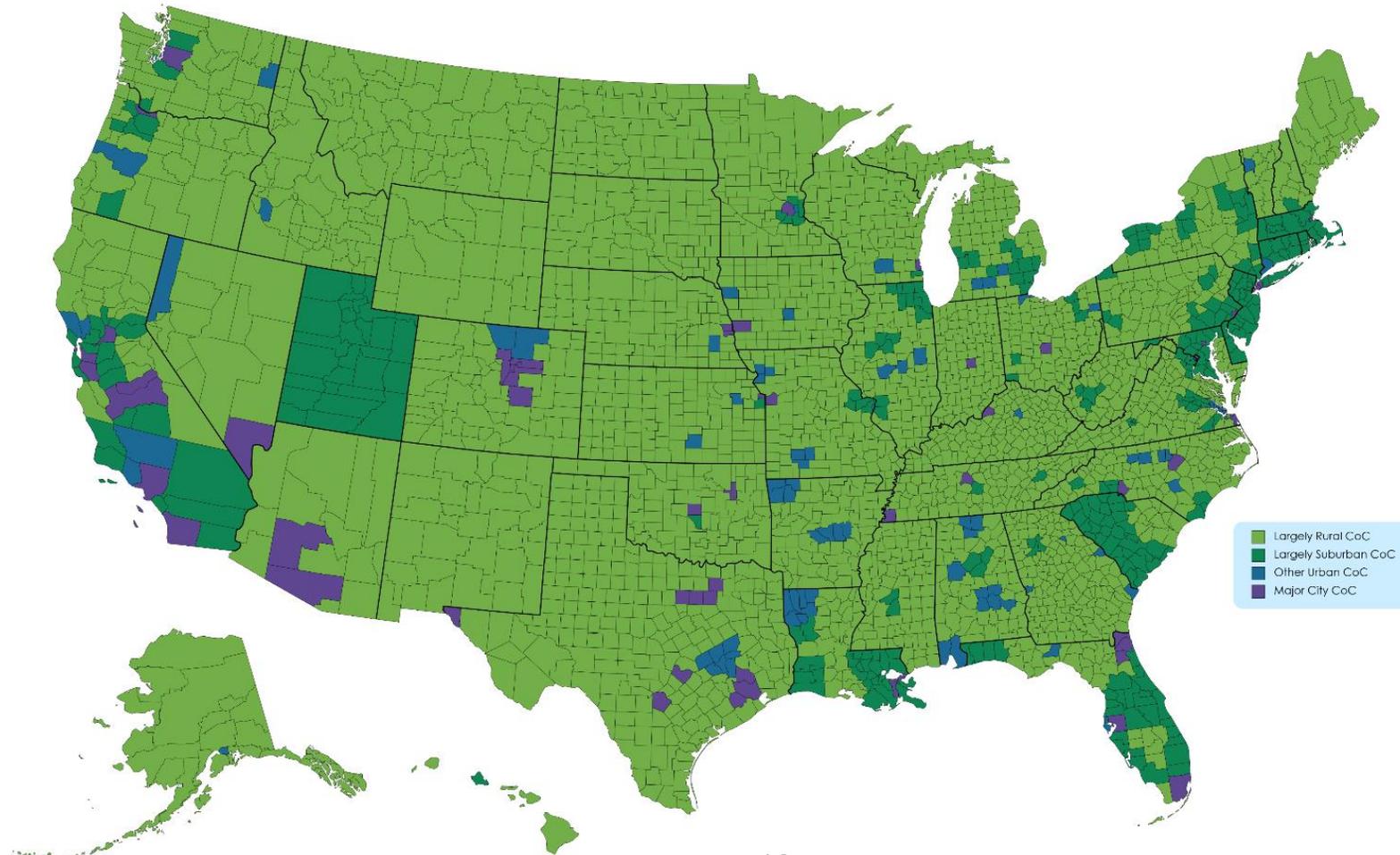


A Continuum of Care (CoC) is a regional or local planning body that coordinates housing and services funding for homeless families and individuals.

The CoC is designed to promote community-wide planning and strategic use of resources to address homelessness and improve coordination and integration with mainstream resources and other programs targeted to people experiencing homelessness.

Continuums of Care

Introduced in 1994, Continuums of Care (CoCs) are community-driven processes to address local needs and prioritize projects locally



The Disability and Aging Networks

- Aging & Disability Resource Centers/No Wrong Door Systems
- **Area Agencies on Aging (AAAs)**
- **Centers for Independent Living (CILs)**
- Adult Protective Services
- Assistive Technology Act Programs
- Benefits Enrollment Centers
- Councils on Developmental Disabilities
- Elder Rights & Services
- Protection & Advocacy Programs
- University Centers of Excellence for Developmental Disabilities

Learn more at:

<https://acl.gov/programs/aging-and-disability-networks>

The Disability and Aging Services Network

- Aging and disability organizations (AAAs, CILs, and other CBOs) reach into every community across the nation and serve diverse populations.
- Staffed by people who live in and know the community and culture.
- Decades of experience in helping people access and receive home and community-based services, housing and housing related services.
- Engage in partnerships to streamline access to services for the people we serve.

“Backbone Organizations”

An entity in a community that organizes and supports an array of community-based organizations as they work together to serve the same people.

Examples:

- Continuums of Care
- Area Agencies on Aging (AAAs) and Centers for Independent Living (CILs)
- Community Care Hubs



Tamera Kohler
Chief Executive Officer
Regional Task Force on Homelessness



San Diego Partnership for Age-Friendly Homelessness Solutions

Kristen D. Smith
Chief, Agency Operations
Aging & Independence Services



AGING & INDEPENDENCE SERVICES



RTFH is the Lead Agency for the San Diego Continuum of Care (CoC)

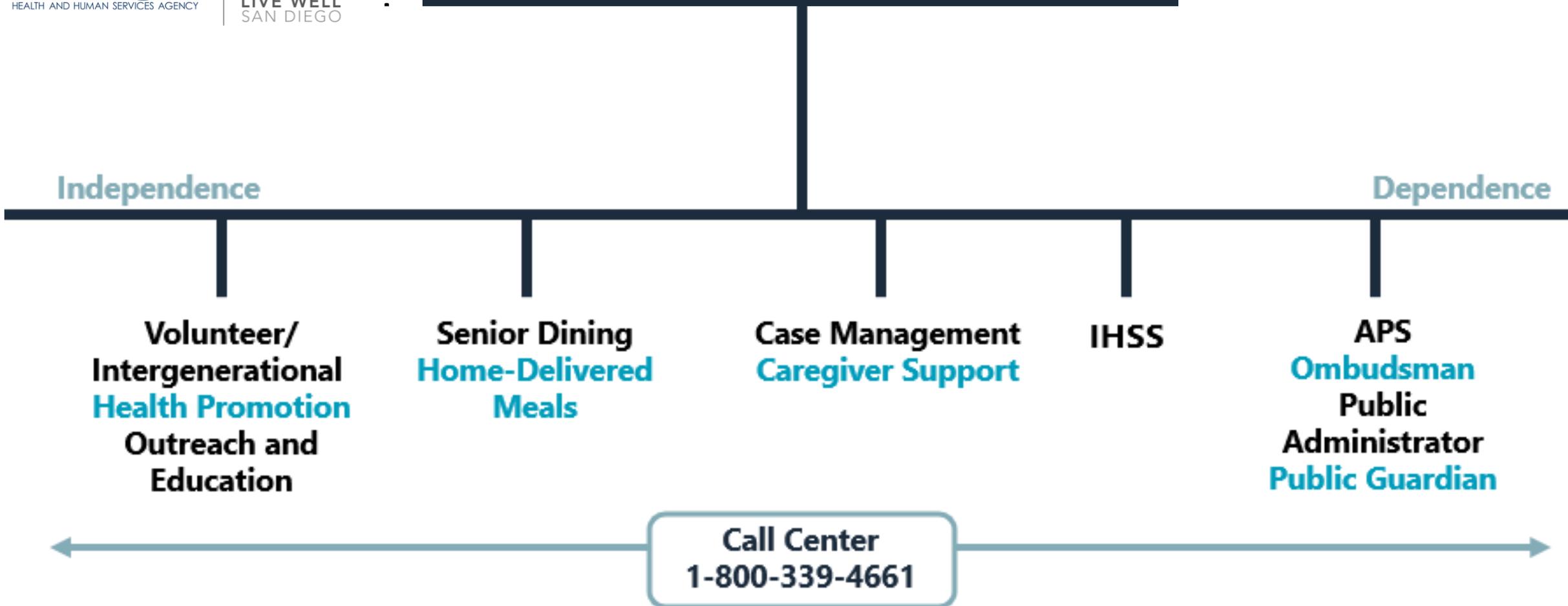
Community Regional Plan—system level coordinated strategies, population specific goals with housing outcomes focused—addressing unique needs of San Diego where Homelessness is Rare, Brief and One time.

A CoC is a regional planning body that coordinates housing and services for homeless families and individuals and promotes a community-wide commitment to the goal of ending homelessness

Person Centered, Racial Equity, Aging, Veteran, Youth & Families

Conduct annual Point-In-Time Count	Administer Homeless Management Information System (HMIS)	Promote best practices, trainings, and standards for assistance	Operate Coordinated Entry System (CES)
Policy, advocacy, and research	Fund homeless services	Collaborative Applicant for HUD CoC funds	Monitor system and program performance

AGING & INDEPENDENCE SERVICES



Our Mission: Aging & Independence Services improves quality of life, advances equity, and fosters dignity for older adults and persons with disabilities by providing information and essential services for health, safety and independence.



Continuum of Care's Aging and Homelessness Ad Hoc Committee

4 pillars of action:

- Establishment of Shallow Subsidies and Flexible Funding
- Creation of Age-Friendly Shelters
- Implementation of Regional Training
- Connection with Employment Opportunities



Aging Resources 101: Training for Homeless Service Providers

SERVING
SENIORS

COUNTY OF SAN DIEGO
HHSA
HEALTH AND HUMAN SERVICES AGENCY


LIVE WELL
SAN DIEGO
LIVEWELLSD.ORG

 SAN DIEGO
Regional Task Force
on Homelessness



*Content based on Provider
Input, Piloted, then revised
and rolled out to > 260
professionals*

Incontinence

1. Would you like to be placed in a bed near the bathroom?
2. Do you have an occasional accident, where you don't make it to the restroom?
3. Do accidents make day to day activity difficult?

Resources

[Standards, Learning, and Training - Regional Task Force on Homelessness \(rtfhsd.org\)](https://www.rtfhsd.org)

Click on link above and then scroll down to “Training,” then click and scroll to the end of the trainings to see “Working with Older Adults.”

Working with Older Adults Experiencing Homelessness Training

Below contains information regarding a training that was held 10/27/2022 in conjunction with documents that were a part of an abbreviated session completed at the first annual RTFH Solutions for San Diego Conference.

Aging Resources 101: Training for Homeless Service Providers

- For the video – [click here](#)
- For the PowerPoint – [click here](#)

AIS Activities of Daily Living/Independent Activities of Daily Living Assessment Tool – [click here](#)

Resource List provided by AIS – [click here](#)



Chat:

What is 1 idea that you learned
and can apply in your work?

Panel Discussion

Q&A

Technical Resources and Wrap Up

Roadmap (Part 1)

Creating Cross-Sector Partnerships

Initial four aspects of planning cross-sector solutions to housing and homelessness.

Housing and Services Resource Center

Cross-Sector Partnerships Roadmap – Part I

The Cross-Sector Partnerships Roadmap offers a high-level step-by-step guide to creating cross sector aging, disability, health and housing solutions for individuals and families due to complex needs that span across sectors. As the affordable housing crisis persists, more individuals and households with housing-related needs may be turning to additional systems including the aging and disability networks, primary care and behavioral health care, criminal legal systems, child welfare system, and income supports. To improve housing stability—and so each person and family can live successfully and sustainably in the community, our individual systems need to come together to provide a seamless and equitable set of support for those complex multi-sector needs.

To streamline access to services, better leverage resources, and ultimately make community living possible for more people, the Housing and Services Resource Center (HSRC) cultivates partnerships between every unique sector. This high-level roadmap can start partners on the road to more effective and efficient systems that drive gains in housing stability and health equity in our communities. The first step is for each potential partner to learn more about local organizations that serve the same people with different assistance. When partners understand the vital role that other organizations have in the community, they can identify where supportive services might intersect. This understanding sets the stage for engaging other organizational leaders who have a strong commitment to the values and to the change that is needed in communities to address challenges of access to quality services and housing.

This first installment of the roadmap focuses on the initial four aspects of cross-sector planning.

7 Implement Using a Rapid-Cycle Quality Improvement Model

8 Analyze & Communicate Outcomes & System Impacts

2

HSRC Website Tools on Housing, Health and Community Living

**Online Directories to
Find Local Partners**



Acronyms



acl.gov/HousingAndServices

Find Out More in Your Area

Homelessness Assistance Programs

Homelessness assistance programs provide funding to States and local governments and nonprofit providers to serve individuals who are affected by homelessness. Select among the tabs below to learn more about specific programs; application, data collection, local data and reports; and the populations affected by homelessness.

Programs ▾ **Systems** ▾ **Data & Reports** ▾



Are you homeless or at risk of homelessness?

Contact an organization in your local community who can help.

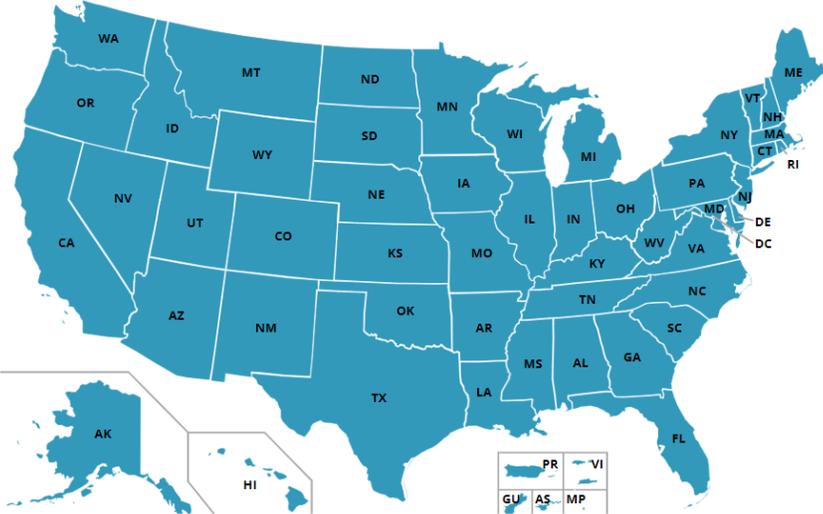
[Find Homeless Assistance](#)

What are HUD Homeless Programs Doing In Your Area?

View local contact information, reports, and data by selecting a state on the map or choosing a state in the dropdown menu.

Go to State:

Choose a State... ▾



HUD Resource Links

www.hudexchange.info

Search for local grant recipients and/or programs

<https://www.hudexchange.info/grantees/>

Latest info on CoC: <https://www.hudexchange.info/homelessness-assistance/>

Get future funding opportunities by joining CPD's listserv, go to <https://www.hudexchange.info/maillinglist/>

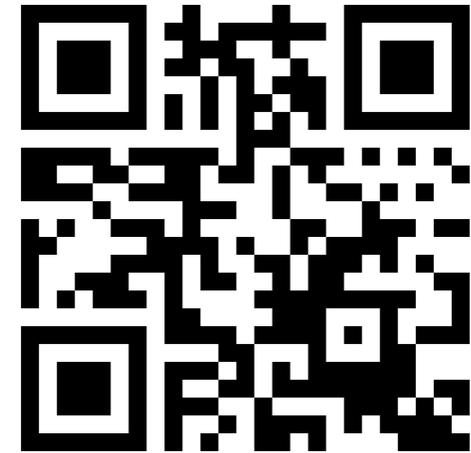
Submit Questions to the HUD Exchange Ask-A-Question at: <https://www.hudexchange.info/get-assistance/my-question/>



Help Us Improve

Please complete our short feedback form:

bit.ly/43q9Pwe





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We want to hear from you!

Please email us at hsrc@acl.hhs.gov

Acknowledgment



This presentation was supported by the U.S. Administration for Community Living through a contract with Mission Analytics Group, Inc. (Contract number HHSP233201500060I) which subcontracted the work to USAging. The views expressed do not necessarily represent the positions or policies of the Administration for Community Living / Department of Health and Human Services.