



National Caregiver Support Collaborative

Building our capacity to support family, kinship, and tribal caregivers

Aging Network Innovation Conversation

March 24, 2026
2:00-3:00 PM ET



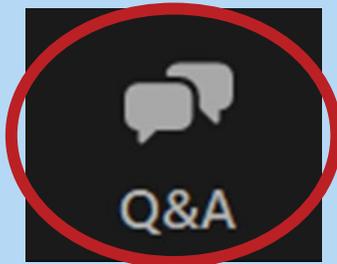
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Welcome

Logistics

Use the Zoom Q&A function to submit comments or questions:



To access the CART transcription, click the Show Captions icon:



The session slides and recording will be available on the [NCSC website](#) soon.

Agenda

1

Welcome

2

Introduction to Pima Council on Aging (PCOA)

3

Panel Discussion: Learning from PCOA's Experience

4

Question and Answer Session

5

Closing

Learning Objectives

At the conclusion of this session, participants will be able to:

- Identify examples of innovative caregiver support, including strategies for partnership, caregiver outreach, and funding
- Share ideas with peers and their own organizations for sustaining, refining, and growing caregiver initiatives



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Introduction to Pima Council on Aging (PCOA)

Speakers



Harbhajan Khalsa

*Dementia Capable Southern
Arizona,
PCOA*



Deb Seng

*Caregiving and Community
Initiatives,
PCOA*



Yadira Mosqueira

*PimaCare at Home,
PCOA*

About PCOA

Mission: To promote dignity and respect for aging, and to advocate for independence in the lives of Pima County's older adults and their families.



501(c)3
non-profit
established in
1967



Designated Area Agency on
Aging (AAA); part of statewide
and national network of
organizations serving older
adults and family caregivers



Service planner,
coordinator,
purchaser,
provider,
advocate

Who We Serve

- Primarily older adults aged 60 years or older
- Target individuals with greatest economic and social need
- Family caregivers for older adults aged 60 years and older, grandparents raising grandchildren, and adults with disabilities aged 18 years and older

PCOA Caregiving Services

Caregiver Support
Groups

Caregiver Training

One-on-One
Caregiver
Consultation

Caregiver Breaks
(Respite)

Grandparents
Raising
Grandchildren

Long-Term Care

End of Life Care
Planning

Dementia Supportive
Services

Caregiver Skills Lab

Learn more and access [caregiver tip sheets and resources](#).

Pima Care at Home: Support for Caregivers and Care Recipients

- Functions as a subsidiary of PCOA
- Offers short-term and long-term non-medical homecare services to individuals and families
- Provides personal care, homemaker services, companionship and supervision
- Serves all ages
- Receives funding through Arizona Long Term Care System (ALTCS) Managed Care Organization (MCO) contracts and self-pay
- Operates as a Limited Liability Corporation (LLC)

Partners

The United Way of Tucson and Southern Arizona

The University of Arizona

Alzheimer's Association – Desert Southwest Chapter

AARP Arizona

Pima County Health Department

Local Government (City of Tucson and Pima County)

Arizona Caregiver Coalition

Funding Sources

- Older Americans Act
- Administration for Community Living grants
- Foundation grants
- Local municipal funds
- Managed care organizations (as a payer and grant funder)
- Veterans Health Administration
- Self-pay



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Panel Discussion: Learning From PCOA's Experience



Building robust AAA programming

Panel Topic 1



Leveraging impactful partnerships

Panel Topic 2



Reaching caregivers

Panel Topic 3



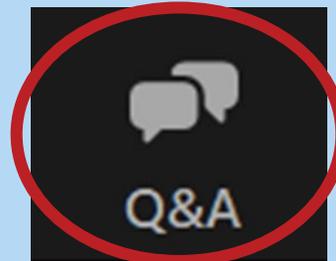
Taking action and sustaining impact

Panel Topic 4

Questions and Answers



**Please submit questions through the Zoom
Q&A function.**





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Closing

We Want to Hear From You



Email questions and submit technical assistance (TA) requests to CaregiverCollaborative@acl.hhs.gov.



Subscribe to the Technical Assistance and Coordinating Center [mailing list](#).



Visit the [NCSC website](#) to stay up to date on resources and aging network training opportunities.



Please complete the brief survey that will pop up following this session to share feedback on this session and your TA needs.

Thank you for attending!