**National Caregiver Support Collaborative**

*Building our capacity to support family, kinship, and tribal caregivers*

# Introducing New Resources to Elevate Family Caregiver Programs

June 10, 2025

12:30-2:00 PM ET

# Agenda

**National Caregiver Support Collaborative**

1. Welcome

2. Opening Remarks from Administration for Community Living (ACL)

3. Introduction to the National Caregiver Support Collaborative (NCSC) Technical Assistance and Coordinating Center (TACC)

4. NCSC Grantee Projects

5. Questions and Answers and Closing

![National Caregiver Support Collaborative — Building our capacity to support family, kinship, and tribal caregivers]

# Welcome

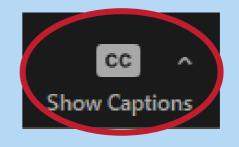**National Caregiver Support Collaborative**

# Logistics

Use the Zoom Q&A function to submit comments or questions to speakers during the session:



To access the CART transcription, click the Show Captions icon:



The session slides and recording will be available on the NCSC website soon.

# Learning Objectives

At the conclusion of this session, aging network participants will be able to:

- Understand the role of the NCSC and opportunities for technical assistance (TA) and engagement

- Stay informed on TACC and grantee developments through NCSC resources and communications

# Key Terms

- **ACL**: Administration for Community Living

- **NACSP**: Native American Caregiver Support Program

- **NCSC**: National Caregiver Support Collaborative

- **NFCSP**: National Family Caregiver Support Program

- **OAA**: Older Americans Act

- **TACC**: Technical Assistance and Coordinating Center

# Opening Remarks from Administration for Community Living

# What is the National Caregiver Support Collaborative?

**Purpose:** Greater recognition, support, and inclusion of the family caregivers served by the NFCSP (OAA Title III-E) and the NACSP (OAA Title VI-C) and greater alignment with other efforts to improve supports to family caregivers

**Composition:** Comprises the TACC and six grantees focused on key family caregiving priorities that will support implementation and advancement of the National Strategy to Support Family Caregivers

# NCSC Target Audience: Aging Network

## Target Audiences:

Older Americans Act (OAA) aging and tribal services networks, and applicable partners, such as:

- Area agencies on aging
- State units on aging
- Local service providers
- Title VI providers
- Native Hawaiian organizations
- Kinship organizations
- Disability service networks

## Family Caregiver Populations Addressed:

- Family caregivers of older adults
- Family caregivers of individuals of any age with early onset dementia
- Older relative caregivers of children
- Older relative caregivers (including parents) of adults (age 18–59) with disabilities

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# NCSC Progress to Date

This is the first national scale capacity building effort in over 20 years for the NFCSP and NACSP.

The initiative is designed to improve alignment between the NFCSP and NACSP and other ACL initiatives to improve the lives of caregivers and care recipients.

Six NCSC grantees and the TACC have been developing actionable tools and resources to support the aging network.

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# Grantee Collaboration to Accelerate Progress

NCSC grantees work collectively by:

Sharing findings, research, and other critical data on family caregiving

Identifying opportunities for collaboration and alignment

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# National Strategy to Support Family Caregivers

All NCSC activities are grounded in and informed by the National Strategy, which consists of five goals:

| Goals |
|---|
| 1. Increase awareness of and outreach to family caregivers |
| 2. Advance partnerships and engagement with family caregivers |
| 3. Strengthen services and supports for family caregivers |
| 4. Ensure financial and workplace security of family caregivers |
| 5. Expand data, research, and evidence-based practices to support family caregivers |

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# Introduction to the NCSC Technical Assistance and Coordinating Center

# What is the TACC?

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In addition to the work of individual grant projects, the TACC conducts cross-cutting TA activities, including:

- Serving as a resource for aging, kinship, and tribal caregiver support programs and networks (e.g., developing TA resources, responding to requests, and providing information)

- Identifying and disseminating best practices (Section 373 (e) of the OAA)

- Promoting and implementing the use of caregiver assessments by sharing caregiver assessment promising practices and developing a "create-your-own" caregiver assessment (Section 373 (j) of the OAA)

- Facilitating collaboration between grant projects (Section 373 (i) of the OAA) and dissemination of grantee resources

- Evaluating the effectiveness of all NCSC activities

# Where to Find NCSC Resources?

The NCSC website includes:

- Information about the initiative

- Resources:
  - Caregiver assessment materials
  - Promising practices
  - Aging network education opportunities

- TA request instructions
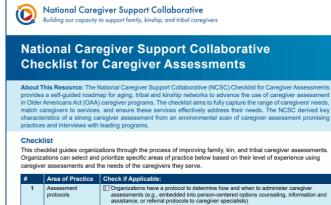
- Grantee project background and updates

# Resources: Available Now and Coming Soon

Visit the NCSC website for current and forthcoming resources developed by the TACC; examples include:

| Caregiver Promising Practice Spotlight Series | Caregiver Assessment Profile Series | Checklist for Caregiver Assessments |

# TA Types and Requests

The TACC develops and provides the following types of TA:

**Aging Network Training Opportunities**

**Written Resources**

**Individual TA**

Navigate to the Technical Assistance page of the NCSC website to submit TA requests

# Grantee Projects

# Goal 1: Increase awareness and outreach

- **Organization Name:** *Community Catalyst, Inc.*

- **Project Name:** *Amplifying the Power of Family Caregiver Voices: A National Call to Action*

Community Catalyst

# Goal 1: Increase awareness of and outreach to family caregivers

*Community Catalyst, Inc.*

## Project Objectives:

- Provide coaching and TA to 10 state-based family caregiving coalitions

- Educate and train a cohort of family caregivers to use their voices to bring change in their communities

- Identify best practices and apply the lessons learned from the work with state-based coalitions to generate greater awareness of family caregiving issues

## Accomplishments:

- Engaged the caregiver community (e.g., integration of respite care into caregiver events, outreach to connect caregivers to resources)

- Established National Steering Committee representative of individuals with lived expertise, alongside nationally recognized experts

- Conducted baseline survey research on awareness of caregiving supports across the 10 states where our family caregiving coalitions are based

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# Engagement Opportunities

Participate in
Community Catalyst Caregiver Video Campaign

Engage with state partners
(e.g., Georgians for a Healthy Future, Idaho Caregiver Alliance, Massachusetts Healthy Aging Collaborative)

"Lift Up Your Voice!"

Attend virtual training for caregivers on how to use their lived experience to bring change in their communities

To learn more email:
healthinnovation@communitycatalyst.org

Stay up to date by visiting Community Catalyst's NCSC website project page

# Goal 2: Advance partnerships and engagement

- **Organization Name:** *The Regents of the University of California, San Francisco (UCSF)*

- **Project Name:** *Caregivers As Partners in Care Teams (CAP-CT)*

**UCSF**
University of California
San Francisco

# Goal 2: Advance partnerships and engagement with family caregivers

*The Regents of the University of California, San Francisco (UCSF)*

## Project Objectives:

- Develop multimodal trainings for health care teams on how to integrate caregivers into person-centered care using evidence-based tools and practices

- Implement trainings across clinical settings (e.g., hospitals, clinics)

- Disseminate trainings nationally

- Evaluate impact of trainings on health care teams, including caregivers and care recipients

## Accomplishments:

- Built a website and produced a video, including interviews with caregivers, to introduce the program

- Created Caregiver Training Billing Guides designed to help health care teams navigate reimbursement for caregiver training and education

- Launched the foundational course (online and live) and three supplemental courses for interprofessional care teams to learn how to identify, engage, and support caregivers

# Engagement Opportunities

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Take CAP-CT's training (and get free continuing education [CE] credits)

Collaborate with CAP-CT by email at capct@ucsf.edu, join CAP-CT's newsletter, and follow CAP-CT on LinkedIn (search for "CAP-CT")

Share CAP-CT with your networks

Look out for new resources coming out this Spring/Summer, including a caregiver identification tool and billing guide, and stay up to date by visiting UCSF's NCSC website project page

# Goal 3: Strengthen services and supports

- **Organization Name:** *USAging*

- **Project Name:** *Innovations in Family Caregiver Services and Supports*

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## Goal 3: Strengthen services and supports for family caregivers

*USAging*

### Project Objectives:

- Develop a Caregiver Services and Supports Action Guide Series (e.g., Respite Care, Emergency Preparedness)
- Launch a Caregiver Champion Collaborative
- Launch an Aging Network Caregiver Services and Supports Innovations Hub
- Launch pilot sites to spur innovation
- Conduct caregiver services and supports Conference Summits and Virtual Symposia

### Accomplishments:

- Launched Caregiver Champion Collaborative in May 2024 with over 250 caregiving professionals
- Launched Innovations Hub call for program submissions in Fall 2024
- Completed final drafts of eight Action Guides
- Held in-person caregiving preconference at the Annual USAging Conference in July 2024

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# Engagement Opportunities

Submit your programs to be included in the Caregiver Services and Supports Innovations Hub

Stay tuned for pilot site funding announcement in Summer 2025

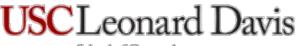Download Action Guides that will be released in Spring/Summer 2025

Sign up to participate in the Caregiver Champion Collaborative

Register for USAging Virtual Caregiving Summit that will be held in Fall 2025

Stay up to date by visiting USAging's NCSC website project page

# Goal 4: Ensure financial and workplace security

- **Organization Name:** *University of Southern California – Leonard Davis School of Gerontology*

- **Project Name:** *Center for Advancing Family Caregiver Financial and Workplace Security*

USC Leonard Davis
School of Gerontology

# Goal 4: Ensure financial and workplace security of family caregivers

*University of Southern California – Leonard Davis School of Gerontology*

## Project Objectives:

- Develop a learning collaborative of multidisciplinary experts and community partners to guide project activities

- Identify, curate, and disseminate caregiving planning resources through two comprehensive environmental scans

- Develop an informational clearinghouse to disseminate information and key products

## Accomplishments:

- Built a learning collaborative (six partner organizations, a steering committee, and three workgroups)

- Engaged with steering committee and workgroups on product development

- Completed financial environmental scan; initiated systematic literature review

- Compiled products for inclusion in a USC-hosted website; the platform will be disseminated through the aging network

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# Engagement Opportunities

Check out summary of environmental scan on caregiver economic security to be shared in Spring/Summer 2025

Stay tuned for AAA-Employer Toolkit, to be released in Summer/Fall 2025

Stay up to date by visiting USC's
NCSC website project page

# Goal 5: Expand data, research, and evidence-based practices

- **Organization Name:** *National Alliance for Caregiving*

- **Project Name:** *Creating and Advancing Caregiving Research and Evidence (CARE) Network*

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## Goal 5: Expand data, research, and evidence-based practices to support family caregivers

*National Alliance for Caregiving*

## Project Objectives:

- Develop a multidisciplinary and inclusive research network (The CARE Network)

- Develop a research agenda that synthesizes existing caregiving research initiatives

- Develop a learning program to increase awareness and capacity to engage

- Centralize uptake of consistent measures on family caregiving and evidence-based interventions

## Accomplishments:

- Drafted and solicited feedback on National Caregiving Research Agenda

- Surveyed caregiving service providers to identify opportunities to promote engagement in research

- Began environmental scans and systematic reviews to identify data sources, common measures, and interventions in caregiving research

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# Engagement Opportunities

Sign up to join the CARE Network – seeking caregiving researchers, service providers, healthcare providers, advocates, and more

Attend and participate in NAC's conference presentations and workshops

Engage with Resource Hub resources, expected to be released in Q1 2026

Participate in Learning Network events – more information on upcoming events available at caregiving.org/CARE-Network

Utilize and share our Research Agenda among aging network audiences, expected to be available by Q4 2025

Stay up to date by visiting NAC's NCSC website project page

# Understanding, Testing, and Evaluating Caregiver Navigator Services

*USAging*

## Project Objectives:

- Conduct environmental scan of caregiver navigation services

- Fund pilot sites for program evaluation

- Scale caregiver navigation services: replicable tools, TA, and training

## Accomplishments:

- Engaged Steering Committee and Leadership Team

- Completed caregiver navigation services environmental scan

- Administered surveys

- Facilitated listening sessions and conducted key informant interviews

- Began developing pilot site funding opportunity

# Engagement Opportunities

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Connect with USAging if your organization offers strong caregiver navigation services at caregivernav@usaging.org

Attend our findings webinar in Summer 2025

Stay tuned for a future pilot site funding announcement this summer

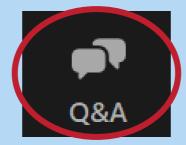Stay up to date by visiting USAging's NCSC website project page

# Questions and Answers and Closing

# National Caregiver Support Collaborative
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## Thank you for attending!

**?** Email questions and submit TA requests to [CaregiverCollaborative@acl.hhs.gov](mailto:CaregiverCollaborative@acl.hhs.gov).

Visit the [NCSC website](#) to stay up to date on resources and aging network training opportunities.

Please complete the brief survey that will pop up following this session to share feedback on this session and your TA needs.