202X ACL Evaluation

Start of Block: Intro and Demographics

Introduction
Please complete the following evaluation to let us know about your experience at the 202X SMP/SHIP/MIPPA National Conference, which took place July 25–28, 202X. This evaluation can be completed on a mobile device or a desktop/laptop computer.

Q1 Including this conference, how many SMP or SHIP National Conferences have you attended?

- This is my first (1)
- 2–4 (2)
- 5–9 (3)
- 10 or more (4)

Q2 My work relates to the following OHIC Programs:
(Select all that apply)

- SMP (1)
- SHIP (2)
- MIPPA (3)
- Other (Please Specify) (4)
Q3 My role is:
(Select all that apply)

☐ SHIP Director (1)
☐ SMP Director (2)
☐ MIPPA Director (3)
☐ Coordinator (4)
☐ Program Staff (5)
☐ Other (Please Specify) (6)
Q4 How long have you been in this role?

- Less than 1 year (1)
- 1 - 3 years (2)
- 3 - 5 years (3)
- More than 5 years (4)
Q5 Please rate these aspects of the overall conference:

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<thead>
<tr>
<th></th>
<th>Extremely satisfied (5)</th>
<th>Somewhat satisfied (4)</th>
<th>Neither satisfied nor dissatisfied (3)</th>
<th>Somewhat dissatisfied (2)</th>
<th>Extremely dissatisfied (1)</th>
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<tr>
<td>Virtual Platform: Zoom Meetings (ex: instructions, ease of access) (Q5_1)</td>
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<td>Conference and ACL staff (ex: knowledgeable/helpful) (Q5_2)</td>
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<td>Conference materials provided (ex: clarity/helpfulness) (Q5_3)</td>
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<tr>
<td>Overall conference experience (Q5_4)</td>
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End of Block: Intro and Demographics

Start of Block: Days Attended

Q6 Which of the following day(s) did you attend? Select all that apply.

- ☐ Day 1, July 25th (1)
- ☐ Day 2, July 26th (2)
- ☐ Day 3, July 27th (3)
- ☐ Day 4, July 28th (4)

End of Block: Days Attended
Day 1  Day 1
Please answer the following questions about the sessions from Day 1, Monday, July 25th.

Q1.1 Overall I was satisfied with the presentations and activities from Day 1.

- Strongly agree (5)
- Somewhat agree (4)
- Neither agree nor disagree (3)
- Somewhat disagree (2)
- Strongly disagree (1)

Q1.1b If you attended the Center-Led Social Session: Who are We? (Optional) on Day 1, please rate your level of satisfaction.

- Extremely satisfied (5)
- Somewhat satisfied (4)
- Neither satisfied or dissatisfied (3)
- Somewhat satisfied (2)
- Extremely dissatisfied (1)
- Did not attend (99)
Q1.2 For the **Future of Medicare** plenary session, please rate your level of agreement with the following statements about the session:

<table>
<thead>
<tr>
<th>Provided useful information I can use in my day-to-day responsibilities (1)</th>
<th>Strongly agree (5)</th>
<th>Somewhat agree (4)</th>
<th>Neither agree or disagree (3)</th>
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<td>Was presented at a level appropriate to my experience (2)</td>
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Q1.3 Please select which breakout session you attended for Day 1.

- Integrated Care: Resources, Challenges, and Lessons Learned (1)
- Home Health/Hospice Coverage and Fraud (2)
- What Do You Know About SMP Complex Interactions? (3)
- Welcome to Medicare Lessons Learned (4)
- I did not attend a breakout session on Day 1 (5)

Skip To: End of Block If Please select which breakout session you attended for Day 1. = 5
Q1.4 For the breakout session, $(Q1.3/ChoiceGroup/SelectedChoices)$, please rate your level of agreement with the following statements about the session:

<table>
<thead>
<tr>
<th>Strongly agree (5)</th>
<th>Somewhat agree (4)</th>
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<th>Somewhat disagree (2)</th>
<th>Strongly disagree (1)</th>
<th>Did not attend (99)</th>
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<tr>
<td>Provided useful information I can use in my day-to-day responsibilities (1)</td>
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<tr>
<td>Was presented at a level appropriate to my experience (2)</td>
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End of Block: Day 1

Start of Block: Day 2

Day 2 **Day 2**
Please answer the following questions about the sessions from Day 2, Tuesday, July 26th.
Q2.1 Overall I was satisfied with the presentations and activities from Day 2.

- Strongly agree (5)
- Somewhat agree (4)
- Neither agree nor disagree (3)
- Somewhat disagree (2)
- Strongly disagree (1)

Q2.2 If you attended the **Chair Yoga Activity Session** (Optional), please rate your level of satisfaction.

- Extremely satisfied (5)
- Somewhat satisfied (4)
- Neither satisfied nor dissatisfied (3)
- Somewhat dissatisfied (2)
- Extremely dissatisfied (1)
- Did not attend (99)
Q2.3 For the **Advancing Equity in Support for Underserved Communities Through ACL Programs** plenary session, please rate your level of agreement with the following statements about the session:

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<th></th>
<th>Strongly agree (5)</th>
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Q2.4 Please select which Regional Breakout session you attended for Day 2

- Region 1 — CT, MA, ME, NH, RI, VT (1)
- Region 2 — NY, NJ, PR, VI (2)
- Region 3 — DC, DE, MD, PA, VA, WV (3)
- Region 4 — AL, FL, GA, KY, MS, NC, SC, TN (4)
- Region 5 — IL, IN, MI, MN, OH, WI (5)
- Region 6 — AR, LA, OK, NM, TX (6)
- Region 7 — IA, KS, MO, NE (7)
- Region 8 — CO, MT, UT, WY, ND, SD (8)
- Region 9 — CA, NV, AZ, HI, GU (9)
- Region 10 — AK, ID, OR, WA (10)
- I did not attend a breakout session on Day 2 (99)
Q2.5 For the breakout session, $\{Q2.4/ChoiceGroup/SelectedChoices\}$, please rate your level of agreement with the following statements about the session:

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<th>Statement</th>
<th>Strongly agree (5)</th>
<th>Somewhat agree (4)</th>
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End of Block: Day 2

Start of Block: Day 3

Day 3 Day 3
Please answer the following questions about the sessions from Day 3, Wednesday, July 27th.
Q3.1 Overall I was satisfied with the presentations and activities from Day 3.

- Strongly agree (5)
- Somewhat agree (4)
- Neither agree nor disagree (3)
- Somewhat disagree (2)
- Strongly disagree (1)

Q3.1b If you attended the **Center-Led Social Session: Living Your Best Life** (Optional) on Day 3, please rate your level of satisfaction.

- Extremely satisfied (5)
- Somewhat satisfied (4)
- Neither satisfied or dissatisfied (3)
- Somewhat satisfied (2)
- Extremely dissatisfied (1)
- Did not attend (99)
Q3.2 Please select which breakout session you attended for Day 3.

- Long-Term Care Insurance Updates  (1)
- Telehealth Benefits and Vulnerabilities to Medicare  (2)
- Medicare Beneficiary Ombudsman Updates  (4)
- I did not attend a breakout session on Day 3  (5)

Skip To: Q3.4 If Please select which breakout session you attended for Day 3. = 5

Page Break
Q3.3 For the breakout session, ${Q3.2/ChoiceGroup/SelectedChoices}$, please rate your level of agreement with the following statements about the session:

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<th>Provided useful information I can use in my day-to-day responsibilities (1)</th>
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Q3.4 For the **State of the Programs and What's to Come** plenary session, please rate your level of agreement with the following statements about the session:

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<thead>
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<tr>
<td>Provided useful information I can use in my day-to-day responsibilities (1)</td>
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<td>Was presented at a level appropriate to my experience (2)</td>
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End of Block: Day 3

Start of Block: Day 4

Day 4 **Day 4**
Please answer the following questions about the sessions from Day 4, Thursday, July 28th.
Q4.1 Overall I was satisfied with the presentations and activities from Day 4.

- Strongly agree (5)
- Somewhat agree (4)
- Neither agree nor disagree (3)
- Somewhat disagree (2)
- Strongly disagree (1)

Q4.1b If you attended the Center-Led Social Session: SHIP/SMP/MIPPA Trivia (Optional) on Day 3, please rate your level of satisfaction.

- Extremely satisfied (5)
- Somewhat satisfied (4)
- Neither satisfied or dissatisfied (3)
- Somewhat satisfied (2)
- Extremely dissatisfied (1)
- Did not attend (99)
Q4.2 Please select which breakout session you attended for Day 4.

- Important Protections for Older Adults: Medial Debt and Imposter Scams (1)
- Medicare Savings Programs: Trends and Opportunities for Boosting Enrollment (2)
- STARS Updates (4)
- Integrated Care: Impacts of research findings and new models on SMP, SHIP, and MIPPA services) (6)
- I did not attend a breakout session on Day 4 (5)
Q4.3 For the breakout session, $\{Q4.2/ChoiceGroup/SelectedChoices\}$, please rate your level of agreement with the following statements about the session:

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<th>Statement</th>
<th>Strongly agree (5)</th>
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<td>Provided useful information I can use in my day-to-day responsibilities</td>
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<td>Speakers were knowledgeable and had good presentation skills</td>
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</table>
Q4.4 For the **Federal Partner Updates** plenary session, please rate your level of agreement with the following statements about the session:

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree (5)</th>
<th>Somewhat agree (4)</th>
<th>Neither agree nor disagree (3)</th>
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<td>Provided useful information I can use in my day-to-day responsibilities</td>
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**End of Block: Day 4**

**Start of Block: Conclusion**

Q7 What did you appreciate about this year’s conference?

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Page 20 of 22
Q8 Do you have any suggestions that you believe would help improve future conferences?

__________________________________________________________________________

__________________________________________________________________________

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Page Break
Q9 What topics would you like to see covered at future conferences?

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________________________________________________________________
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Q10 What else would you like to tell us about the conference overall?

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________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________

End of Block: Conclusion

PRA Public Burden Statement:
According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number (OMB 0985-0068). Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for gathering and maintaining the data needed, completing, and reviewing the collection of information. The obligation to respond to this collection is voluntary.