

APS Program Operational Plan: Kentucky

State/Territory/District	Kentucky
Contact	Adult Protection Branch
Budget Allocation	\$3,446,913
Timeline	<p>AMERICAN RESCUE PLAN ACT (ARPA) OF 2021- Grant 1 August 2021 – September 2023 \$1,115,193</p> <p>AMERICAN RESCUE PLAN ACT OF 2021 - Proposed Grant 2 August 2022 – September 2024 \$2,331,720</p>
Vision 2025	<p><u>Department for Community Based Services (DCBS)</u> A human services system of care that operates with integrity and loyalty to a code of ethics requires courage to take responsibility for providing the highest quality of service to the vulnerable.</p> <p>The Department for Community Based Services is an innovative, solutions-focused learning organization built on a foundation of transparency in action and with accountability for results. Both in the organization and among our partners, we thrive on a culture of respect for diversity of opinion that is nurtured through open communication.</p> <p>Highly performing and committed, we are unified in our goal of excellence in achieving outcomes for those we serve with the level of quality we would demand for our own families.</p> <p><u>Adult Protective Services</u> We envision an adult protective services (APS) system where adults are empowered to be self-sufficient and free from abuse, neglect, and exploitation. Through use of ARPA funds, APS will:</p> <ul style="list-style-type: none"> • increase staff efficiencies and effectiveness by employing innovative technology and trainings; • improve outcomes for adults through temporary emergency assistance until risk is minimized and alternative services are secured; and • improve communications with community partners, stakeholders, and the public to access and develop additional services/resources necessary to support adults.

<p>Mission Statement</p>	<p>The mission of the Department for Community Based Services is to build an effective and efficient system of care with Kentucky citizens and communities to:</p> <ul style="list-style-type: none"> • Reduce poverty, adult and child maltreatment and their effects; • Advance person and family self-sufficiency, recovery and resiliency; • Assure all children have safe and nurturing homes and communities; and • Recruit and retain a workforce and partners that operate with integrity and transparency. <p><u>Adult Protective Services</u> The mission of adult protective services is to protect adults from abuse, neglect, and exploitation by advancing self-sufficiency, recovery, and resiliency, as well as providing temporary assistance until risk is minimized and services are secured.</p>
---------------------------------	---

<p>Guiding Principles / Core Values</p>	<ul style="list-style-type: none"> • We recognize that we have been entrusted with working with adults who have a mental or physical dysfunction and may have difficulty with meeting their activities of daily living or protecting their selves from abuse, neglect, or exploitation. • We adhere to standards of ethics, confidentiality, and professionalism. • We perform our duties with honesty, objectivity, and diligence while placing an emphasis on respect for persons, client self-determination, and individualized interventions. • We value collaboration with community partners and stakeholders to increase information sharing to infuse a better understanding of each agencies roles and responsibilities to improve outcomes <p>A – Advocacy P – Protection S – Self-Determination</p>
--	---

<p>Goals for Program Improvement</p>	<ol style="list-style-type: none"> 1). Kentucky will strengthen partnerships between APS and stakeholders to enhance services available to adults who are abused, neglected, or exploited. 2). Kentucky will increase positive outcomes for adults by strengthening evidence-informed practices through enhancements to intake/assessment tools and an increase in data collection and analysis. 3). Kentucky will enhance public awareness/knowledge of APS through implementation of a communication plan and the development of trainings designed for community partners, stakeholders, and the public. 4). Kentucky will support the APS workforce through enhancements in training protocols, consultative services, technological advancements, and continuous quality improvement.
---	--

<p>Targeted Improvement Projects</p>	<p>Kentucky has identified four targeted improvement projects to strengthen and improve the APS system. Each of these projects will span the ARPA 1 and APRA 2 timeframes.</p> <p>Project 1 – Goods and Services</p> <p>Project 2 – Communication Shortfalls</p> <p>Project 3 – Consistency with Decision Making</p> <p>Project 4 – Long-term Planning/Service Implementation</p> <p>Detailed information about each project will be found on the following pages.</p>
---	--

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
<p>Project 1 – Goods and Services</p> <p>(Spanning ARPA 1 and 2 grant periods)</p>	<p>ARPA 1 - \$500,000</p> <p>ARPA 2 - \$500,000</p> <p>Contract with Community Action for vendor payments.</p> <p>Branch staff will review and consult on referrals to program.</p> <p>Branch staff will formulate and modify policies/procedures related to funds.</p>	<p>Establish a system to provide funding for goods and services to adults when no other funding is readily available.</p>	<p>A minimum of 180 individuals served each fiscal year if all money expended.</p>	<p>Clients will be maintained in the least restrictive setting.</p> <p>Increased ability of staff to address crisis.</p>	<p>Baseline data for goods and services to be used to justify state level ongoing funding.</p>

<p>Project 2 – Communication Shortfalls</p> <p>(Spanning ARPA 1 and 2 grant periods)</p>	<p>ARPA 1 - \$75,000</p> <p>ARPA 2 - \$261,768.40</p> <p>Technology associated with podcasting.</p> <p>Branch staff to address communication barriers.</p> <p>Office of Legal Services to address privacy/confidentiality concerns.</p> <p>Updated elder abuse website.</p> <p>Surveys</p>	<p>Create a communication plan that will address shortfalls (knowledge of services available by APS, as well as the current limitations of APS) and increases APS presence in local communities.</p>	<p>A series of podcasts that addresses various topics related to APS services and/or limitations.</p> <p>A training for all APS staff on how and when to communicate with community partners regarding an investigation.</p> <p>An updated website that is user friendly and beneficial to the community at large.</p> <p>Annual survey to complete a SWOT, PESTLE, and environmental scan to measure APS outcomes.</p>	<p>An increased awareness of the need for frequent communication with stakeholders and community partners.</p> <p>Staff knowledge of laws surrounding confidentiality and ability to communicate with others about cases.</p>	<p>Better outcomes for adults with more individuals working jointly to address concerns.</p> <p>Establishment of key performance indicators to measure the effectiveness of the communication plan.</p> <p>Strong relationships with APS and their local communities, community partners, and stakeholders.</p>
---	---	---	---	---	--

<p>Project 3 – Consistency with Decision Making</p> <p>(Spanning ARPA 1 and 2 grant periods)</p>	<p>ARPA 1 - \$520,096</p> <p>ARPA 2 - \$546,634.40</p> <p>Branch staff to work on implementing tools.</p> <p>Contract/partnership with Evident Change</p> <p>Workgroups</p>	<p>APS will partner with Evident Change to implement tools for intake screening and safety and risk assessments to create consistency in decision making across the state.</p>	<p>Outcomes will include:</p> <ol style="list-style-type: none"> 1. Intake tool that is utilized by all centralized intake staff. 2. Safety tool that all APS staff will utilize to assess immediate needs of the adult. 3. Risk tool that all APS staff will utilize to assess future risk so that interventions can be suggested. 	<p>Tools help to ensure that decision making is consistent across the state.</p>	<p>Increased confidence from referral sources that screening is completed objectively and following the implemented tools.</p> <p>Increased confidence from community partners that decisions are being made consistently no matter the location in the state.</p>
---	--	---	--	---	--

<p>Project 4 – Long-Term Planning/Service Implementation (Spanning ARPA 1 and 2 grant periods)</p>	<p>ARPA 1 – \$20,097 ARPA 2 - \$1,023,317.20 APS staff Stakeholders (possible contracts)</p>	<p>Establish a multidisciplinary approach to self-neglect referrals that have a significant risk for requiring additional interventions from APS in the future. Select members of a multidisciplinary team (MDT) to ensure that health, safety, and welfare are addressed for each adult.</p>	<p>As a pilot project, it is estimated that this approach will serve at least 10-15 clients per month over the course of two years.</p>	<p>Clients will maintain in the least restrictive setting. Begin rebuilding relationships with community partners.</p>	<p>APS to see a decrease in recidivism. APS will build strong relationships with community partners to address service provisioning. Baseline data will be established to help policy changes on a more evidence-informed approach.</p>
--	---	--	---	---	---

Budget / Spending Plan for ARPA funds – Semi-annually for 3 to 5 years

ARPA 1- First Grant Allocation - August 2021 - September 2023

	Description	2022 Period 1	2022 Period 2	2023 Period 1	2023 Period 2	Total
Project 1	Lack of Funding for Goods/Services			\$250,000.00	\$250,000.00	\$500,000.00

Project 2	Communication Shortfalls		\$75,000.00			\$75,000.00
Project 3	Consistency with Decision Making		\$20,096.00	\$250,000.00	\$250,000.00	\$520,096.00
Project 4	Lack of Planning/Service Implementation	\$10,048.00	\$10,049.00			\$20,097.00
Total		\$10,048.00	\$105,145.00	\$500,000.00	\$500,000.00	\$1,115,193.00

ARPA 2- Second Grant Allocation - August 2022-September 2024

	Description	2023 Period 1	2023 Period 2	2024 Period 1	2024 Period 2	Total
Project 1	Lack of Funding for Goods/Services			\$250,000.00	\$250,000.00	\$500,000.00
Project 2	Communication Shortfalls	\$71,271.40	\$71,271.40	\$59,612.80	\$59,612.80	\$261,768.40
Project 3	Consistency with Decision Making	\$11,658.60	\$11,658.60	\$261,658.60	\$261,658.60	\$546,634.40
Project 4	Lack of Planning/Service Implementation	\$250,000.00	\$250,000.00	\$261,658.60	\$261,658.60	\$1,023,317.20
Total		\$332,930.00	\$332,930.00	\$832,930.00	\$832,930.00	\$2,331,720.00

Summary of ARPA 1 + ARPA 2 Expense

	2022 Period 1	2022 Period 2	2023 Period 1	2023 Period 2	2024 Period 1	2024 Period 2	Total
Summary	\$20,096.50	\$95,096.50	\$832,930.00	\$832,930.00	\$832,930.00	\$832,930.00	\$3,446,913.00