



Michelle Lujan Grisham, Governor
 Katrina Hotrum Lopez, Cabinet Secretary

APS New Mexico Operational Plan 2022-2024

State/Territory/District	New Mexico
Contact	Esperanza Lucero, APS Deputy Director
Budget Allocation	\$1,995,000
Timeline	<p>AMERICAN RESCUE PLAN ACT (ARPA) OF 2021- Grant 1 August 2021 – September 2023 \$645,450</p> <p>AMERICAN RESCUE PLAN ACT OF 2021 - Proposed Grant 2 August 2022 – September 2024 704,100 + 645,450 = \$1,349,550</p>
Vision	Providing innovative interventions and supports to mitigate abuse, neglect, and exploitation.
Mission Statement	The New Mexico Adult Protective Services Division preserves and promotes the independence, dignity, autonomy, and safety of vulnerable adults throughout New Mexico.
Guiding Principles / Core Values	<p>Core Value 1 Providing high-quality services and supports to APS clients and implementing preventative measures to reduce recidivism.</p> <p>Core Value 2 Mitigating abuse, neglect, and exploitation of incapacitated adults.</p> <p>Core Value 3—Ensuring the safety and well-being of incapacitated adults by establishing innovative care and support services.</p> <p>Core Value 4—Engaging in the least restrictive and person-centered interventions to reduce abuse, neglect, and exploitation and improve outcomes for vulnerable adults.</p>

Goals for Program Improvement

1-Customer Service and Outreach

2-Home and Community-Based Supports

3-Increase capacity and maintain a highly effective, cost-efficient, and highly trained program.

Targeted Improvement Projects	
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Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
Need for wrap-around services such as elder shelter, home modifications, hotel vouchers, food vouchers, transportation assistance, and other	\$120,000	ARPA 1 Project 1 Wrap-Around Services	Statewide resources and supports for adults with disabilities, older adults, and APS clients.	RFP in Place Identified statewide vendor(s) to begin implementing needed services.	<ul style="list-style-type: none"> - Victims benefit from emergency housing and related wrap-around services - Clients benefit from better prevention services

emergency housing					
APS Program is understaffed	\$200,000 Additional FTE through a staffing agency and sponsored term positions	ARPA 1 Project 2 Staff	Increased clients served in a more streamlined approach	Temp and/or sponsored term positions will be in place	- Clients benefit from more time spent with APS Caseworker
Need for additional training	\$200,000	ARPA 1 Project 3 Training Including Leadership, Supervision, and Community Health Worker Training	Community health worker training for APS staff by a community health worker.	Working with the University of New Mexico. Developed training curriculum for APS staff and community members	Client/Victims benefit from Increased capacity, better-trained workforce, navigate local resources better
Improve community understanding of APS and referrals	\$125,450	ARPA 1 Project 4 Outreach Program Homebound companion program	Advertising Investment through Television, radio, newspaper, and flyers to promote APS services to the public. ALTSD's Public Information Officer	Outreach program designed and rollout begun	Clients and Victims better served through a greater community understanding of APS Services and the homebound companion program
Need for wrap-around services such as elder shelter, home modifications, hotel vouchers,	\$400,000	ARPA 2 Project 1 Wrap-Around Services	- Statewide resources and supports for adults with disabilities, older adults, and APS clients	RFP in Place Identified statewide vendor(s) to begin	Clients/Adults benefit from emergency housing and related wrap-around services

food vouchers, transportation assistance, and other emergency housing				implementing needed services. -Housing supports in place for APS clients	Clients/Adults benefit from better Prevention services
APS Program is understaffed	\$449,550	ARPA 2 Project 2 Staff	Increased Clients Served in more streamlined form	Temp and/or sponsored term positions will be in place	Clients/Adults benefit from more time spent with APS Caseworker
Need for additional training	\$300,000	ARPA 2 Project 3 Training and Support as community health workers	Community health worker training for APS staff by a community health worker.	Working with the University of New Mexico. All APS staff trained as community health workers by 2024.	Client/Adults benefit from Increased capacity, better-trained workforce, navigate local resources better
Upgrades to existing APS system	\$200,000	ARPA 2 Project 4 Technology upgrade	Create a more streamlined data entry process for field staff	Less time entering notes and information into the system following interviews	Increased time spent with clients vs. entering notes in the database.
Improve community understanding of APS and referrals	\$100,000	ARPA 2 Project 5 Outreach	Advertising Investment through Television, radio, newspaper, and flyers to promote APS services to the public. ALTSD's Public Information Officer	Outreach program designed and rollout begun	Clients/Adults better served through greater community understanding of APS Services and homebound companion program

Budget / Spending Plan for ARPA funds – Semi-annually for 3 to 5 years

Operational Plan Submission is due by **January 31, 2022**.

ARPA 1- First Grant Allocation - August 2021 - September 2023

	Description	2022 Period 1	2022 Period 2	2023 Period 1	2023 Period 2	Total
Project 1	Wrap-Around Services	\$0	\$0	\$60,000	\$60,000	120,000
Project 2	Staff	\$0	\$0	\$100,000	\$100,000	200,000
Project 3	Training and Support	\$0	\$0	\$100,000	\$100,000	200,000
Project 4	Outreach	\$0	\$65,450	\$30,000	\$30,000	125,450
	TOTAL	\$0	\$65,450	\$290,000	\$290,000	\$645,450

ARPA 2- Second Grant Allocation - August 2022 September 2024

	Description	2023 Period 1	2023 Period 2	2024 Period 1	2024 Period 2	Total
Project 1	Wrap-Around Services	\$100,000	\$100,000	\$100,000	\$100,000	\$400,000
Project 2	Staff	\$112,000	\$113,000	\$113,000	\$111,550	\$449,550
Project 3	Training and Support	\$75,000	\$75,000	\$75,000	\$75,000	\$300,000
Project 4	Technology Upgrade	\$0	\$100,000	\$0	\$0	\$100,000
Project 5	Outreach	\$25,000	\$25,000	\$25,000	\$25,000	\$100,000
	Total	\$312,000	\$413,000	\$313,000	\$311,550	\$1,349,55

Summary of ARPA 1 + ARPA 2 Expense

	2022 Period 1	2022 Period 2	2023 Period 1	2023 Period 2	2024 Period 1	2024 Period 2	Total
Summary	\$0	\$65,450	\$602,000	\$703,000	\$313,000	\$311,550	\$1,995,000