

# OLDER AMERICANS ACT IMPACT

THE AGING NETWORK SERVES AN AVERAGE  
OF 11 MILLION PEOPLE PER YEAR

Over a 5-year period it provided:



Over **130 MILLION RIDES** to doctors' offices, grocery stores, and other essential places



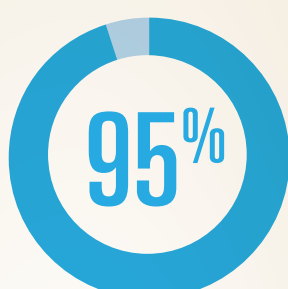
Nearly 90% of riders say the service helps them to continue to live in their own homes

**98%**

98% of riders would recommend the service to a friend



More than **1 BILLION MEALS** served

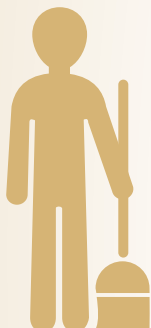


Over 95% of older adults say they would recommend the nutrition program to friend



More than three-quarters report the program improves their health

Over **60 MILLION HOURS** of homemaker services



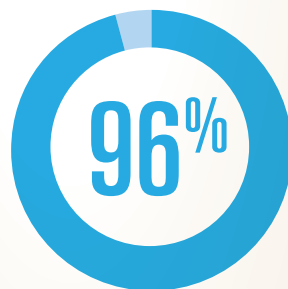
Nearly 100% of older adults say the services help them to continue to live in their own homes

**97%**

97% of those receiving homemaker services report needing help with heavy housework



Nearly **20 MILLION HOURS** of case management



96% of older adults say case management has helped them continue to live in their own homes



95% rate the services as good to excellent

Over **30 MILLION HOURS** of respite care



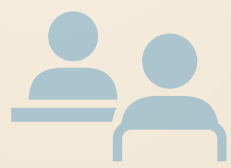
Almost three-quarters of caregivers report feeling less stressed due to the service



Over 80% report that the services made it easier to care for their loved one



Almost **248 MILLION HOURS** of community service



**213,000+** participants

More than 213,000 participants in the Senior Community Service Employment Program



Over 80% of workers report that they are satisfied with the program



More than **1.5 MILLION** individual consultations to LTC residents and their families

**1.1 million**

Long-Term Care Ombudsmen addressed more than 1.1 million complaints made by or for residents of LTC facilities



75% of complaints were resolved or partially resolved to the satisfaction of the resident

Data presented represent accomplishments between 2008 and 2012.  
For more information about OAA programs, please visit <http://acl.gov/>.

