State and Local Partnerships for Housing Stability

March 15, 2022
Webinar
Welcome

Webinar is hosted by the Housing and Services Resource Center

Facilitator
Lori Gerhard, Director of the Office of Interagency Innovation, Administration for Community Living
Instructions for Zoom

Audio Options
• Use your computer speakers, **OR** dial in using the phone number in your registration email.
• All participants are muted.

Questions and Comments
• Please actively use chat throughout the meeting, especially for your comments.
• To ask a presenter a question, please use the Q&A function.

Or, send your question or comment via email to **HSRC@ACL.HHS.GOV**
Poll: Who Is with Us?

What sector is your organization in?

• Health or Human Service Agency
• Housing or Homelessness Services
• Health Care Provider or System
• Community Development Organization
• Association, Research, or Advocacy Organization
• Consumer
• Other
Challenges

Finding and Obtaining Affordable and Accessible Housing

• A 2021 report found there were only 40 affordable and available homes for every 100 extremely low-income renter households nationwide.
• Under 1% of US housing stock is wheelchair accessible, and less than 5% can accommodate individuals with moderate mobility disabilities.

Homelessness is Growing Among People with Disabilities & Older Adults

• HUD’s 2018 Annual Homeless Assessment Report indicates that 48.5% of single adults and heads of households who used homeless shelters over the course of a year report having a disability: approximately 550,000 people.
• Per HUD’s 2018 Annual Homeless Assessment Report, the number of sheltered homeless aged 51–61 increased from about 216,000 in 2007 to 249,000 in 2017.
• The number of people experiencing sheltered homelessness also rose for those 62 and older, from 46,000 to 76,500. Older adults now make up 23 percent of the sheltered homeless population, up from 16.5 percent in 2007.

Finding, Navigating & Obtaining Services & Supports
Housing and Services Resource Center

acl.gov/HousingAndServices #HousingResources
1. Coordinate Technical Assistance
2. Facilitate Partnerships
3. Recognize and Share Innovations
4. Leverage and Align Resources

Learn more at: acl.gov/HousingAndServices
Poll Results
Today’s Agenda

Opening Remarks

Massachusetts

Washington

Questions & Answers

Closing
Massachusetts Panel Presentation

- Emily Cooper, Special Advisor on Housing, MassHealth, Chief Housing Officer, Executive Office of Elder Affairs
- Susan Ciccariello, Acting Director of the Office of Long-Term Services and Supports, MassHealth
- Adam Schaffer, Deputy Director, Division of Housing Stabilization, Massachusetts Department of Housing and Community Development
Chat #1

What is your most effective way of developing strong relationships with an organization in a different sector?
Braiding Programs to Serve Clients

Whitney Joy Howard, Lead Supportive Housing Program Manager, Home and Community Services Division, Washington State Department of Social and Health Services

Pam Parr, Executive Director of Spokane Housing Authority

Alexa Whitted, Manager of GOSH/CCG Services for Consistent Care
Vision, Mission, Values

• Vision
Seniors and people with disabilities living in good health, independence, dignity and control over decisions that affect their lives.

• Mission
To transform lives by promoting choice, independence and safety through innovative services.

• Values
Collaboration, Respect, Accountability, Compassion, Honesty and Integrity, Pursuit of Excellence, Open Communication, Diversity and Inclusion, Commitment to Service
Philosophy

Home and Community Services
The division of Aging and Long-Term Support Administration (ALTSA) within DSHS that is responsible for promoting, planning, developing and providing long-term care services responsive to the needs of persons with disabilities and older adults.

Philosophy

• Most people want to live as independently as possible for as long as possible.

• ALTSA embraces the belief that individuals with high care needs can be supported in the community in a variety of settings by offering waiver and state plan services that provide alternatives to institutionalizations.

• Goal: Offer options to individuals requiring long-term care services in the least restrictive setting while honoring client choice and preference.
High Acuity Clients are Served in All Community Settings

ADL means Activities of Daily Living: Eating, Dressing, Moving Around, Toileting, etc.

- **GROUP 1.** Extremely limited ADLs, often immobile
- **GROUP 2.** Very limited ADLs, plus cognitive problems
- **GROUP 3.** Moderately limited ADL, plus clinically complex
- **GROUP 4.** Moderately limited ADL and/or behavior challenge
- **GROUP 5.** Moderately limited ADL

**Number of Clients by CARE Assessment Acuity Group**

**Adult Family Home Clients**
- Group 1: Almost 2,000
- Group 2: About 2,900
- Group 3: About 1,200
- Group 4: About 1,300
- Group 5: About 700

**Assisted Living Facility Clients**
- Group 1: Almost 150
- Group 2: About 800
- Group 3: About 900
- Group 4: About 1,600
- Group 5: About 4,000

**In-Home Clients with Agency or Individual Provider**
- Group 1: About 2,000
- Group 2: About 15,500
- Group 3: About 13,700
- Group 4: About 12,200
- Group 5: About 8,900

Source: CARE data as of June 30, 2015 snapshot, combined clients of ALTSA and DDA.
The ALTSA Housing Team

Housing Team DOB: 2011 via Money Follows the Person Demonstration

- Statewide team of Housing Program Managers who work to administer housing resources and Supportive Housing services to ALTSA eligible clients.
  - Support independent housing options for ALTSA clients
  - Focus is on subsidies and tenancy support
- Housing team acts as liaisons between field, various contractors and available Long-Term Services and Supports.
- Increase housing resources for ALTSA clients.
Part of the ALTSA Housing Team's goal is to increase housing capacity for ALTSA clients. In 2019 an FTE was created to focus on capacity building.

We do that through collaboration with:
• WA State Housing Trust Fund
• WA State Housing Finance Commission
• Department of Commerce
• All 45 Public Housing Authorities throughout WA State.

In addition, we also work with local housing developers, including non-profits, and property management companies.
Building Relationships With Other Providers and Agencies

- Health Care Authority (HCA) and Managed Care Organizations
- Department of Commerce
- Public Housing Authorities
- Supportive Housing providers
- Property Management Groups and Landlords
Federally Funded Voucher Opportunities

- Non-Elderly Disabled Vouchers
- Mainstream Vouchers
- Emergency Housing Vouchers
- 811 Project Based Vouchers
ALTSA State Funded Rental Subsidies

• ALTSA provides state-funded Emergency Rental Assistance, a one-time intervention to avoid eviction

• Subsidies provide interim support between institutionalization and permanent, federal subsidies.
  • ALTSA Rental Subsidies are funded through WA State but are modeled after HUD’s Section 8 Housing Choice Voucher Program.
  • ALTSA subsidies are currently focused on transitioning clients out of skilled nursing facilities and transitioning or diverting from state psychiatric hospitals.
  • Only current ALTSA clients are able to access the ALTSA Rental Subsidy, and clients must remain on ALTSA services in order to continue receiving the subsidy.

• ALTSA contracts with Spokane Housing Authority (SHA) to administer/pay ALTSA subsidies statewide.
Housing Authorities in Washington State

- In Washington State, there are 46 separate housing authorities.

- Housing Authorities are generally quasi governmental agencies providing affordable housing and rental assistance to a particular territory.

- Most housing authorities have portfolios of affordable rental units AND rental assistance programs that provide low-income households the opportunity to rent from private landlords.
Spokane Housing Authority

Not your average Housing Authority. . .

• Innovation, collaboration and flexibility
• Braiding together funding and programming
• Looking for loopholes
Why Spokane Housing?

• SHA’s Referral Voucher Program — existing partnership with ALTSA using the Housing Choice Voucher Program to serve ALTSA clients in SHA’s jurisdiction.

• BRIDGES expands the concept statewide using state funding.

• It takes lots of coordination to both utilize the flexibility of state funding and retain control over quality of housing and the consistency of payment found through HUD funded subsidies — but it WORKS!
What is ALTSA Supportive Housing?

Supportive housing is an evidence-based service that focuses on helping individuals find and keep housing

• Developed initially to serve homeless people with complex needs
• Utilized by ALTSA to serve clients with complex behavioral health issues
• Great alternative to residential settings for people who want to live independently and need support
Supportive Housing: Coordinating System of Care

Supportive Housing Provider acts as the point person for the participant and helps to drive collaboration across systems and providers.

Who is part of System of Care will vary over time and by participant.
What is Supportive Housing?

- Philosophy, Program, and Evidence-Based
- Provides immediate access to housing and support services
- Keeps the individual front and center
- Utilizes Harm Reduction and Proactive Engagement
- Home Visits & 24/7 access to services
Supportive Housing Providers: Services

Pre-tenancy Services:

• Develop an individual housing support plan; housing crisis plan.
• Conduct search and secure affordable independent housing.
• Review lease and Landlord-Tenant law; being a housing advocate.
• Assist participant move into housing.
• Coordinate with the participant’s care team.
Supportive Housing Providers: Services

Ongoing Tenancy Support Services:

• Proactively support maintenance of tenancy.
• Relationship building with landlords, property managers and neighbors.
• Ensure person-centered housing support and crisis plans are up-to-date.
• Coordination with participant’s care team, including coordination of authorized LTSS.
• Activities that support community integration.
• Connection to permanent affordable housing.
Long-Term Services and Supports: Community Services Supporting Housing

Services that assist secure and/or maintain an apartment:

- Background check
- Rental applications
- Move-in deposits
- First month’s rent
- Moving services
- Essential household items
- Other support, e.g. cell phone or bus pass
- Pest eradication
- Deep clean
Long-Term Services and Supports: Community Services Supporting Housing

Resources to Support Tenancy

• ALTSA Housing Subsidy
• Emergency Rental Assistance
• Community Choice Guide

Additional Services (Where Contracted):

• Behavioral Support Services
• Technical Assistance
• Professional Support Services: Communication Therapy, Dietitian/Nutritionist
ALTSAs Resources

• For more information on ALTSAs Braided Services, please see the Washington State Long-Term Care Manual

• Community Services Supporting Housing
  • Chapter 5a Washington Roads
  • Chapters 7b Community First Choice (CFC) and 7d COPES
  • Chapter 10 Nursing Facility Case Management and Relocation

• Specific Housing and Supportive Housing Resources
  • Chapter 5b Housing Resources for ALTSAs Clients
  • Chapter 30d Supportive Housing: Foundational Community Supports

• Please also check out ALTSAs Housing Resources and Supportive Housing Services webpages
Chat #2

What new ideas did you get from the Massachusetts and Washington presenters?
Your Questions & Answers
HSRC Website

acl.gov/HousingAndServices
Wrap Up

• Please email us at hsrc@acl.hhs.gov
• Watch for our email when the webinar recording and slides are available

Questions? Ideas?
Email us at hsrc@acl.hhs.gov
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