



# Go & Dine COVID-19 CUSTOMER SURVEY



Thank you so much for participating in the Go & Dine program. We like to hear from our customers about how the program is working for them. Please take a few minutes to complete this survey and let us know how you were impacted by the COVID-19 pandemic so that we could better serve you should a similar event occur in the future. All answers are **COMPLETELY CONFIDENTIAL** and will have no bearing on your services going forward. Thank you for your input. Please complete both sides of the survey.

1. How has COVID-19 and NYS PAUSE impacted your participation in the Go & Dine program?

2. How has COVID-19 and the NYS PAUSE impacted your socialization with friends and family?

3. What has your biggest concern been during the COVID-19 pandemic and NYS PAUSE?

4. Has the Go & Dine program eased any of your concerns during this time?

Yes     No

5. If yes, please explain?

6. How have you been able to interact with loved ones during this time? Select all that apply.

Telephone     Email     Face Time     Zoom     Facebook     Skype





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## TURN OVER

7. Would you be comfortable using a virtual meeting/web based platform/or other method to connect to others over a meal?

- Yes     No

8. If yes, what methods would you be comfortable using?

- iPhone     Smartphone     Tablet     PC/Laptop

9. How comfortable would you be returning to a restaurant or congregate dining site once they are able to reopen?

- Uncomfortable     Cautious     Comfortable

10. What activities would you be comfortable participating in while practicing safe social distancing? Select all that apply.

- |  |   |
|--|---|
| <input type="radio"/> Attending movies standard and drive in | <input type="radio"/> Mall                              |
| <input type="radio"/> Restaurants                            | <input type="radio"/> Social activities (themed nights) |
| <input type="radio"/> Bingo                                  | <input type="radio"/> Card games                        |
| <input type="radio"/> Exercise clubs                         | <input type="radio"/> Other _____                       |

**OFFICIAL USE ONLY**

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