FOCUS GROUP QUESTIONS

Thank you so much for participating in the Go & Dine Program. We like to hear from our customers about how the program is working for them. Please take a few minutes to complete this questionnaire to let us know your opinions about the overall program so that we can better serve you in the future. All answers are **COMPLETELY CONFIDENTIAL** and will have no bearing on your services going forward. Thank you for your input. Please complete both sides of the questionnaire.

1. How long have you been a participant in the Go & Dine program?
2. What has your overall experience been while participating in the Go & Dine program? What do you like?
3. Have you recruited anyone to join the Go & Dine program? If so, who?

1. Has the program enabled you to enjoy meals with friends or family members that you may not have been able to previously?

1. Has the ability to use vouchers of the program provided you an opportunity to spend discretionary dollars elsewhere?
2. Did you attend a traditional congregate dining site before participating in the program? If no, what barriers did you encounter?
3. As a participant of the Go & Dine program what do you receive from the Go & Dine sites/venues that you don’t believe you get from traditional congregate? Please explain.
4. Have you received any other services as a result of participating in the Go & Dine Program? If so, what are they?
5. Have there been any barriers that have not allowed you to use all of your vouchers to get to restaurants

monthly? If so, what are they?

1. How has the COVID-19 pandemic affected your ability to utilize the Go & Dine Program?
2. Do you feel that the service level at the participating sites/venues was the same as prior to COVID-19?
3. Do you feel comfortable returning to a congregate site that adheres to proper safety precautions?
4. Should there be a resurgence of the COVID-19 pandemic do you feel that the congregate sites are better prepared to handle the pandemic?

**Thank you!**