

Business Acumen Network Profile

Network Location Miami, FL

Network Name

Florida Health Networks

Network Structure Type

Administration hub (Florida Health Networks): provides regional license, data & data management system, training, quality improvement and fidelity monitoring of program delivery, shared clinical staffing, shared contract negotiation with health plans / payers, billing and contract monitoring, analytics for quality assurance & improvement, compliance, design of service delivery programs, evidence-based Training Academy, Technical Assistance

Service delivery network: Statewide network partners (see Collaborative partners) recruit and hire community health workers, deliver programs based on agreed service delivery areas, participate in network data collection, training and quality improvement.

Potential Customers

- Older adults with two or more chronic conditions
- Medicaid/Medicare Dually Eligible (4,000)
- Persons with disabilities

Number of Consumers Served

The network has served over 38,000 participants with at least one EBP during the past 5 years (from January 2009 to December 2013).

Pilot with health partner will be a six-month pilot serving 600 patients with a new service delivery model including extended community-based care coordination and evidence-based programs. A 600 person control group will be compared after a year with the intervention group.

Collaborative Partners

- Broward Regional Health Planning Council
- Cuban American National Council, Inc.
- FQHCs
 - o Community Health of South Florida
 - o Jessie Trice Community Health Center
- Little Havana Activities and Nutrition Centers
- Health Choice Network of Florida
- YMCA of Broward County
- YMCA of Greater Miami
- All 11 Planning and Service Area Agencies, Aging and Disability Resource Centers in Florida
 - o NW FL AAA
 - o AAA of N. FL

- o Elder Options
- o ElderSource, The AAA
- o AAA of Pasco-Pinellas
- o West Central Florida AAA
- Senior Resource Alliance
- o Senior Choices of SW FL
- Your Aging Resource Center
- o Alliance for Aging, Inc.
- o Aging & Disability Resource Center of Broward County

Site Lead/ACL Liaison

Carol Montoya, Director, Florida Health Networks 2 South Biscayne Blvd, Suite 1710, Miami, FL 33131 <u>cnmontoya@flhealthnetworks.org</u> 305-952-4266