



Updated National Voluntary Consensus  
Guidelines for State Adult Protective Services  
Systems

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**Referenced Literature by Domain**

Administration for Community Living  
Office of Elder Justice and Adult Protective Services  
U.S. Department of Health and Human Services  
Washington, D.C. 20201

## Purpose

A literature search and review were conducted to identify new peer-reviewed journal articles focused on the evaluation of adult protective services (APS) programs and practices. Findings were used to inform updates and revisions to the 2016 National Voluntary Consensus Guidelines for State APS Systems (Guidelines). Specifically, findings from recently published studies may (1) support recommendations listed in the Guidelines; (2) inform revisions or updates to the recommendations; or (3) lead to the development of new Guidelines statements.

The tables below present a list of the 24 relevant peer-reviewed journal articles identified through the literature search. Journal articles are listed by the Domains (N=7) and Elements used in the 2016 Guidelines. Articles may be relevant to more than one domain and, therefore, may be listed more than once.

The literature search applied the same search methods used during development of the original 2016 Guidelines, but with an updated timeframe and additional databases and search terms. The literature search timeframe spanned April 1, 2014 until November 30, 2018. The literature search resulted in 59 journal articles related to or relevant for APS programs and practices. After review of the abstracts and full articles, 35 articles were excluded because they did not meet the inclusion criteria. A final group of 24 articles met the inclusion criteria and were used to draft updates to the Guidelines, based on the authors' findings and recommendations.

## Included Articles by Guidelines Domain/Element

### 1. Program Administration

Guideline Domain/Element	Journal Article Reference
1b. Definitions of Maltreatment	Mosqueda, L., Wigglesworth, A., Moore A. A., Nguyen, A., Gironde, M., Gibbs, L. (2016). Variability in Findings from Adult Protective Services Investigations of Elder Abuse in California. <i>Journal of Evidence-Informed Social Work, 13(1)</i> , 34-44.
1d. Mandatory Reporting	Lees, K. (2018). <i>Elder Mistreatment: An examination of formal and informal responses to a growing public health concern</i> (Doctoral dissertation). Retrieved from <a href="https://repository.library.northeastern.edu/files/neu:cj82r9210">https://repository.library.northeastern.edu/files/neu:cj82r9210</a>
1d. Mandatory Reporting	Mathews, B., Lee, X. J., & Norman, R. E. (2016). Impact of a new mandatory reporting law on reporting and identification of child sexual abuse: A seven year time trend analysis. <i>Child Abuse &amp; Neglect, 56</i> , 62-79.
1e. Coordination with Other Entities	He, A. S., & Phillips, J. (2017). Interagency collaboration: Strengthening substance abuse resources in child welfare. <i>Child Abuse &amp; Neglect, 64</i> , 101-108.

Guideline Domain/Element	Journal Article Reference
1e. Coordination with Other Entities	Gassoumis, Z. D., Navarro, A., & Wilber, K. H. (2015). Protecting victims of elder financial exploitation: the role of an Elder Abuse Forensic Center in referring victims for conservatorship. <i>Aging &amp; Mental Health, 19</i> (9), 790-798.
1e. Coordination with Other Entities	Rizzo, V. M., Burnes, D., & Chalfy, A. (2015). A Systematic Evaluation of a Multidisciplinary Social Work–Lawyer Elder Mistreatment Intervention Model. <i>Journal of Elder Abuse &amp; Neglect, 27</i> (1), 1-18.
1e. Coordination with Other Entities	Sirey, J. A., Berman, J., Depasquale, A., Halkett, A., Raeifar, E., Banerjee, S., Bruc, M. L., Raue, P. J. (2015). Feasibility of Integrating Mental Health Screening and Services Into Routine Elder Abuse Practice to Improve Client Outcomes. <i>Journal of Elder Abuse &amp; Neglect, 27</i> , 254-269.
1e. Coordination with Other Entities	Wilber, K. H., Navarro, A. E., Gassoumis, Z. D. (2014). Evaluation the Elder Abuse Forensic Center Model. Retrieved from <a href="https://www.ncjrs.gov/">https://www.ncjrs.gov/</a>
1i. Access to Expert Resources	Burnett, J., Dyer, C. B., Clark, L. E., & Halphen, J. M. (2018). A Statewide Elder Mistreatment Virtual Assessment Program: Preliminary Data. <i>Journal of The American Geriatrics Society</i> . doi: 10.1111/jgs.15565. [Epub ahead of print]
1i. Access to Expert Resources	Brink, F. W., Thackeray, J. D., Bridge, J. A., Letson, M. M., & Scribano, P. V. (2015). Child advocacy center multidisciplinary team decision and its association to child protective services outcomes. <i>Child Abuse &amp; Neglect, 46</i> , 174-181.
1k. Worker Safety and Well-Being	Ghesquiere A., Plichta, S. B., McAfee, C., & Rogers, G. (2018). Professional quality of life of adult protective service workers. <i>Journal of Elder Abuse and Neglect, 30</i> (1), 1-19.
1m. Community Outreach and Engagement	Acierno, R. (2018). National Elder Mistreatment Survey: 5 Year Follow-up of Victims and Matched Non-Victims. National Institute of Justice (NIJ). Retrieved from: <a href="https://www.ncjrs.gov/App/Publications/abstract.aspx?ID=274251">https://www.ncjrs.gov/App/Publications/abstract.aspx?ID=274251</a>
1m. Community Outreach and Engagement	Susman, A., Lees, K. E., & Fulmer, T. (2015). Understanding repeated visits to adult protective services. <i>The Journal of Adult Protection, 17</i> (6), 391-399.

## 2. Time Frames

Guideline Domain/Element	Journal Article Reference
2c. Closing the Case	Mariam, L. M., McClure, R., Robinson, J. B., & Yang, J. A. (2015). Eliciting Change in At-Risk Elders (ECARE): Evaluation of an Elder Abuse Intervention Program. <i>Journal of Elder Abuse &amp; Neglect</i> , 27, 19-33.

## 3. Receiving Reports of Maltreatment

Guideline Domain/Element	Journal Article Reference
Not applicable	No articles identified

## 4. Conducting the Investigation

Guideline Domain/Element	Journal Article Reference
4a. Determining If Maltreatment Has Occurred	Beach, S. R., Liu, P.-J., DeLiema, M., Iris, M., Howe, M. J. K., & Conrad, K. J. (2017). Development of short-form measures to assess four types of elder mistreatment: Findings from an evidence-based study of APS elder abuse substantiation decisions. <i>Journal of Elder Abuse and Neglect</i> , 29(4), 229-253.
4a. Determining If Maltreatment Has Occurred	Brink, F. W., Thackeray, J. D., Bridge, J. A., Letson, M. M., & Scribano, P. V. (2015). Child advocacy center multidisciplinary team decision and its association to child protective services outcomes. <i>Child Abuse &amp; Neglect</i> , 46, 174-181
4a. Determining If Maltreatment Has Occurred	Conrad, K. J., Iris, M., & Liu, P.-J. (2017). Elder Abuse Decision Support System: Field test outcomes, abuse measure validation, and lessons learned. <i>Journal of Elder Abuse and Neglect</i> , 29(2-3), 134-156.
4a. Determining If Maltreatment Has Occurred	Wilber, K. H., Navarro, A. E., Gassoumis, Z. D. (2014). Evaluation the Elder Abuse Forensic Center Model. Retrieved from <a href="https://www.ncjrs.gov/">https://www.ncjrs.gov/</a>
4b. Conducting an APS Client Assessment	Burnett, J., Dyer, C. B., Clark, L. E., & Halphen, J. M. (2018). A Statewide Elder Mistreatment Virtual Assessment Program: Preliminary Data. <i>Journal of The American Geriatrics Society</i> . doi: 10.1111/jgs.15565. [Epub ahead of print]

## 5. Service Planning and Intervention

Guideline Domain/Element	Journal Article Reference
5a. Voluntary Intervention	Acierno, R., Hernandez-Tejada, M. A., Anetzberger, G. J., Loew, D., & Muzzy, W. (2017). The national elder mistreatment study: An 8-year longitudinal study of outcomes. <i>Journal of Elder Abuse &amp; Neglect</i> , 29(4), 254-269.
5a. Voluntary Intervention	Burnes, D. P. R., Rizzo, V. M., & Courtney, E. (2014). Elder Abuse and Neglect Risk Alleviation in Protective Services. <i>Journal of Interpersonal Violence</i> , 29(11), 2091-2113.
5a. Voluntary Intervention	Jackson, S. L., & Hafemeister, T. L. (2014). How Case Characteristics Differ Across Four Types of Elder Maltreatment: Implications for Tailoring Interventions to Increase Victim Safety. <i>Journal of Applied Gerontology</i> , 33(8), 982-997.
5a. Voluntary Intervention	Mariam, L. M., McClure, R., Robinson, J. B., & Yang, J. A. (2015). Eliciting Change in At-Risk Elders (ECARE): Evaluation of an Elder Abuse Intervention Program. <i>Journal of Elder Abuse &amp; Neglect</i> , 27, 19-33.
5a. Voluntary Intervention	Sirey, J. A., Berman, J., Depasquale, A., Halkett, A., Raeifar, E., Banerjee, S., Bruc, M. L., Raue, P. J. (2015). Feasibility of Integrating Mental Health Screening and Services Into Routine Elder Abuse Practice to Improve Client Outcomes. <i>Journal of Elder Abuse &amp; Neglect</i> , 27, 254-269.
5b. Involuntary Intervention	Gassoumis, Z. D., Navarro, A., & Wilber, K. H. (2015). Protecting victims of elder financial exploitation: the role of an Elder Abuse Forensic Center in referring victims for conservatorship. <i>Aging &amp; Mental Health</i> , 19(9), 790-798.
5c. Closing the Case	Burnes, D., Connolly, M. T., Hamilton, R., Lachs, M. S. (2018). The feasibility of goal attainment scaling to measure case resolution in elder abuse and neglect adult protective services intervention. <i>Journal of Elder Abuse and Neglect</i> , 30(3), 209-222.

## 6. Training

Guideline Domain/Element	Journal Article Reference
6b. Case Worker Initial and Ongoing Training	Du Mont, J., Kosa, D., Yang, R., Solomon, S., & Macdonald, S. (2017). Determining the effectiveness of an Elder Abuse Nurse Examiner Curriculum: A pilot study. <i>Nurse Education Today</i> , 55, 71-76.
6b. Case Worker Initial and Ongoing Training	Mosqueda, L., Wigglesworth, A., Moore A. A., Nguyen, A., Gironda, M., Gibbs, L. (2016). Variability in Findings from Adult Protective Services Investigations of Elder Abuse in California. <i>Journal of Evidence-Informed Social Work</i> , 13(1), 34-44.

<b>Guideline Domain/Element</b>	<b>Journal Article Reference</b>
6b. Case Worker Initial and Ongoing Training	Pickering, C. E. Z., Ridenour, K., Salaysay, Z., Reyes-Gastelum, D., & Pierce, S. J. (2018). EATI Island – A virtual-reality-based elder abuse and neglect educational intervention. <i>Gerontology &amp; Geriatrics Education, 39(4)</i> , 445-463.
6b. Case Worker Initial and Ongoing Training	Storey, J. E., & Prashad, A. A. (2018). Recognizing, reporting, and responding to abuse, neglect, and self-neglect of vulnerable adults: an evaluation of the re:act adult protection worker basic curriculum. <i>Journal of Elder Abuse &amp; Neglect, 30(1)</i> , 42-63.
6c. Supervisor Initial and Ongoing Training	Ghesquiere A., Plichta, S. B., McAfee, C., & Rogers, G. (2018). Professional quality of life of adult protective service workers. <i>Journal of Elder Abuse and Neglect, 30(1)</i> , 1-19.

## 7. Evaluation/Program Performance

<b>Guideline Domain/Element</b>	<b>Journal Article Reference</b>
7. Evaluation/Program Performance	Booker, J. G., Breaux, M., Abada, S., Xia, R., & Burnett, J. (2018). Assessment of older adults' satisfaction with Adult Protective Services investigation and assistance. <i>Journal of Elder Abuse &amp; Neglect, 30(1)</i> , 64-74.
7. Evaluation/Program Performance	Burnes, D. P. R, Rizzo, V. M., & Courtney, E. (2014). Elder Abuse and Neglect Risk Alleviation in Protective Services. <i>Journal of Interpersonal Violence, 29(11)</i> , 2091-2113.
7. Evaluation/Program Performance	Burnes, D., Connolly, M. T., Hamilton, R., Lachs, M. S. (2018). The feasibility of goal attainment scaling to measure case resolution in elder abuse and neglect adult protective services intervention. <i>Journal of Elder Abuse and Neglect, 30(3)</i> , 209-222.
7. Evaluation/Program Performance	Susman, A., Lees, K. E., & Fulmer, T. (2015). Understanding repeated visits to adult protective services. <i>The Journal of Adult Protection, 17(6)</i> , 391-399.