The hotline can also connect callers to services that promote independent living and address fundamental needs like food, housing, and transportation.

DIAL was created through a partnership between the Administration for Community Living (ACL) and the Centers for Disease Control and Prevention (CDC) to help older adults and people with disabilities get COVID-19 vaccines. It is run as a collaboration between USAging and a group of organizations serving people with disabilities, including:

- Association of Programs for Rural Independent Living (APRIL)
- Association of University Centers on Disabilities (AUCD)
- Independent Living Research Utilization (ILRU)
- National Association of Councils on Developmental Disabilities (NACDD)
- National Council on Independent Living (NCIL)
- National Disabilities Rights Network (NDRN)
- The Partnership for Inclusive Disaster Strategies

Learn more about DIAL at ACL.gov/dial.