APS Program Planning Template: State/Territory/District-Specific Focus

State/Territory/District	Massachusetts
Contact	Shelley Yen-Ewert (EOEA); Victoria Gill (DPPC)
Budget Allocation	$5,364,861
Timeline	AMERICAN RESCUE PLAN ACT (ARPA) OF 2021 – Grant 1 **August 2021 – September 2023** ARPA 1 - $ 1,735,714 AMERICAN RESCUE PLAN ACT (ARPA) OF 2021 – Proposed Grant 2 **August 2022 – September 2024** ARPA 2 = $3,289,234.00
Vision 2025 The Vision clarifies what your ARPA Grant 1 Program aspires to become and to achieve. It is designed to inspire by providing a picture of where the program is heading in **3-5** years. <u>Note</u>: If you are a part of a larger organization, does it have its own future vision? If so, you may want to adapt it to your own program.	Background: In Massachusetts, the provision of adult protective services (APS) involves the collaboration of the Executive Office of Elder Affairs (EOEA) and the Disabled Persons Protection Commission (DPPC). To best meet the needs of the citizens of Massachusetts, EOEA and DPPC offer specialized services. The staff at DPPC has extensive knowledge and experience working with adults with disabilities between the ages of 18 to 59. EOEA's specialization is among the older adult population, defined in statute as age 60 and above. Combined, EOEA and DPPC comprise the APS program in Massachusetts and have the necessary expertise to serve vulnerable adults. Both agencies share similar and compatible visions. The purpose of Massachusetts APS is to provide services to allow individuals to live with the highest possible levels of independence and autonomy. DPPC is an independent state agency with a vision of ensuring the safety of persons with disabilities through independent investigations, objective risk assessment and the provision of appropriate protective services. EOEA is the state agency that administers all state and federally funded programs for older adults including home care, nutrition, housing, family caregiver support, prescription management support, and other programs designed to support aging in community. EOEA's Protective Services (PS) program is based on the premise that older adults are protected against abuse, self-neglect, and financial exploitation, as well as have accessibility to the

	community resources they need to live safely, well and thrive in every community in the Commonwealth.
	Vision:
	The Commonwealth of Massachusetts' vision of the adult protective service (APS) system requires EOEA and DPPC to continue to strengthen their work together to provide vulnerable adults continuity of care through active collaboration and integration, while also working effectively with their respective populations.
	The vision is for APS investigators, together with stakeholders, including persons with disabilities and older adults, direct-care staff, service-providing agencies, human services professionals, medical providers, law enforcement personnel, and the public, to have a stronger understanding of the importance of APS and how to report suspected abuse.
	In addition, APS seeks to: - Provide consistent and robust training to continue to work effectively with other disciplines. - Innovate by leveraging technology to better connect APS to the people it serves, as well as to optimize operations within APS. - Promote an APS workforce that is educated, supported, and connected both within the field and across disciplines.

Mission Statement

Mission and Values statements can be an effective tool to educate the public; state and local government officials; state government agencies; provider agencies; and service recipients as to what the Adult Protective Services is and how they do business.

Mission Statements answer four key questions about your APS Program:
- Who do we serve?
- What needs do they have that we can fulfil?
- How do we meet those needs? How do we make the clients' lives better?
- Does it link directly to the Vision Statement?

Note: if you are a part of a larger organization, does it have its Mission Statement? If so, you may want to adapt it for your own program.

Massachusetts APS provides services to allow individuals to live with the highest possible levels of independence and autonomy. The APS system in Massachusetts protects vulnerable adults by investigating jurisdictional allegations of abuse and providing appropriate protective services.

The mission of DPPC is to protect persons with disabilities from abusive acts and omissions of their caregivers through investigations, public awareness, and prevention.

The mission of EOEA's Protective Services program is to prevent, remedy, or eliminate the effects of abuse, self-neglect, or financial exploitation of an adult 60 years of age or older, living within the community. EOEA promotes the independence, empowerment, and well-being of older adults, and their caregivers through the Protective Services program.

Guiding Principles / Core Values	DPPC and EOEA have separate guiding principles based on the specificity of their APS programs. However, both share certain values such as person-centeredness, responsiveness of services provided, and the work conducted in a manner that is flexible, data-driven, and supportive of the workforce.
Guiding Principles or Core Values guide internal processes and client interactions for your APS Program. **Note**: if you are a part of a larger organization, does it have its own set of Guiding Principles or Core Values? If so, you may want to adapt it for this program.	DPPC's Guiding Principles are to: • Ensure the safety of adults with disabilities who are victims of abuse by the provision appropriate protective services in a timely and effective manner by the appropriate agency; • Provide for the optimal protection of adults with disabilities who are victims of abuse by operating a 24-hour hotline and by processing all reports of abuse in the most timely and efficient manner possible; • Provide for the remediation of abuse of adults with disabilities through prompt, thorough, objective, and professional investigations; • Ensure the safety of all abuse victims with disabilities by establishing uniform standards of compliance for all investigations and protective service actions taken; • Enhance protective service activities by utilizing all available legal resources to ensure the safety of abuse victims with disabilities; • Enhance public awareness of the existence of abuse of adults with disabilities and the mechanisms available to remedy such abuse; • Enhance the ability, through education and training of victims, families, mandated reporters, and the public to appropriately respond to suspected abuse; • Foster the continued professional development, through on-going training and education of DPPC staff and APS investigators to ensure that best practices are being utilized and to ensure compliance to statute, regulations, and policies and procedures to address abuse of adults with disabilities; • Ensure that services and resources are flexible, cost efficient and responsive in addressing the abuse of adults with disabilities; and • Operate according to sound fiscal and management practices that lead to responsible use of public funds.

	EOEA's Guiding Principles are:
	- We value growing older while being treated with honesty, care, and respect. - We value choice, including the choice to live in the community. - We value the contributions that older adults make to society. - We value a person-centered approach that promotes dignity, acknowledges individual identity, and balances the older adult's safety and self-determination. - We value collaboration with our community partners, advocates, and other stakeholders. - We value and support our workforce. - We value prompt, thorough, objective, and professional investigations - We value immediate access to emergency services. We value accountability in all that we do. - We value enhancing the ability, through education and training of victims, families, mandated reporters, APS workforce and the public to appropriately respond to suspected abuse. - We value immediate and seamless access to emergency services and resources that aid in addressing the abuse of older adults. - We value quality, and being results-driven, we strive for excellence through decision making that is priority-focused, data-driven and evidence based. The APS program draws on these principles in executing its work.

Goals for Program Improvement	DPPC's goals
	1. Management of multiple funding streams and project implementation.
These are goals to be obtained in order to move your APS program from current practices to your Vision.	2. Increased and innovative utilization of available technological opportunities.
	3. Increased opportunities for networking, as well as basic and advanced staff training and professional development, for APS staff as well as related disciplines.
Now that you have new funds targeted for your work with APS, what can be enhanced or improved in your current program? These goals must meet the APS Formula Grant requirements. It is recommended these goals become SMART goals (specific, measurable, actionable, and timely).	4. Increased public awareness of APS.
	5. Increased evidence base to guide operational decisions.
	EOEA's goals
Using the results of your Environmental Scan, identify key issues that need to be addressed during this planning cycle.	1. Strengthen aging network's workforce capacity, promote proactive methods, and best practices.
	2. Expand the use of PS data to inform improvements in investigations and services, build efficiency, and respond to the needs of the growing and diversifying aging population.
These are goals to move your APS Program from current practices to your Vision #1.	3. Establish and enhance efforts to support healthy living, active engagement, and a sense of community through collaboration with, and education of community members.
	4. Utilize available technological opportunities to enhance investigations, decrease caseloads and enhance service provisions.
	5. Decrease delays in Protective Services obtaining access to emergency services and supplies by providing direct funds for critical services.

Targeted Improvement Projects

Using the results of your Environmental Scan and PESTEL, describe the targeted improvements and enhancements needed for this planning cycle.

Your improvements should be concrete, measurable, and complete.

WHY is this improvement needed?
What **Purpose** or **NEED** will it fill?
What **RESOURCES** will be used?
What **ACTIVITIE**S will it entail?
What are the direct **OUTPUTS** of the activities? What are the intended results and how will clients benefit?

DPPC and EOEA have identified the following projects to be completed with the two APS-related American Rescue Plan Act investments (qualified below as "ARPA 1" and "ARPA 2"):

	ARPA 1	ARPA 2
DPPC	• Management of funding streams and projects • Technology • Professional development	• Management of funding streams and projects • Technology • Professional development • Public awareness • Program evaluation
EOEA	• Management of funding streams and projects • Technology • Professional development • Access to emergency services	• Management of funding streams and projects • Technology • Public awareness • Data system improvements • Access to emergency services and essential items

See chart below for more information and details regarding each project

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
(DPPC) Management of multiple funding streams and projects	Total **$459,532.00** - Grant project manager - Grant fiscal manager - DPPC management/ supervisory staff	**ARPA 1, DPPC project 1: Management** •**Employ grant project manager** •**Employ grant fiscal manager**	- Operational plan - Generate detailed program work plans - Generate detailed program budgets	- Grant project and fiscal managers have been trained and are administering multiple funding streams and programs competently	- Execution of ARPA1 activities described below - DPPC continues to provide and expand trauma-informed, survivor-centered investigations and protective services
(DPPC) Maintain, enhance, and innovatively use technology	Total **$250,000.00** - App development team - Grant project manager - Grant fiscal manager - DPPC management/ supervisory, and IT staff	**ARPA 1, DPPC project 2: Technology** •**App development** •**IT equipment and/or maintenance**	- Accessible app(s) to support abuse victims who are persons with disabilities and/or older adults - Hardware, software, and/or data management for APS staff	- Increased access to app and ability for vulnerable adults to self-report abuse - Increased efficiency of field staff	- Increased ability for vulnerable adults to self-report abuse - Increased safety of vulnerable adults - Increased independence of vulnerable adults - Increase in quality of investigations conducted

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
(DPPC) Increased opportunities for networking, and enhanced basic and advanced training and professional development for APS staff and related disciplines	Total **$203,225.00** - Grant project manager - Grant fiscal manager - DPPC Outreach and Prevention staff - DPPC management/ supervisory staff - Expert(s) for video development	**ARPA 1, DPPC project 3: Enhancement of basic and advanced training and professional development for APS staff and related disciplines**	- Majority of onboarding courses moved online - Professional development courses offered - Instructional video(s)	- Increased staff efficiency - Standardized training for all APS staff - Decreased time from hire to ready-to-work - Increased ability for APS staff to conduct thorough investigations - Increased competency in staff supervision for APS supervisors	- Improved ability to serve vulnerable adults - Increased ability to provide services to vulnerable adults - Increased safety of vulnerable adults - Increased independence of vulnerable adults - Increased knowledge among stakeholders of how to recognize, report, and respond to abuse
(EOEA) Management of multiple funding streams and projects	Total **$242,964.05** - Grant project manager - EOEA management/ supervisory staff	**ARPA 1, EOEA project 1: Responsible management** •**Employ grant project manager**	- Operational plan - Generate detailed program work plans - Generate detailed program budgets	- Grant project manager has been trained and is administering multiple funding streams and programs competently	- Execution of ARPA 1 activities described below - EOEA continues to provide and expand investigations and self-determination centered protective services to increase efficiency and effectiveness of work

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
(EOEA) Maintain and innovatively use technology	Total **$42,033.46** - Yearly cost maintenance for technology - Grants project manager - EOEA management/ supervisory staff - Network fiscal and IT staff	**ARPA 1, EOEA project 2: Technology** • **IT equipment and/or maintenance**	- Accessible technology for workforce and older adults to support abuse victims who are older adults	- Increased ability for vulnerable adults to have contact with Protective Services - Increased efficiency of field staff	- Increased ability for vulnerable adults to have in-person visits - Increased safety of vulnerable adults - Increased independence of vulnerable adults - Increase in quality of investigations conducted

(EOEA) Increased opportunities for networking, enhanced training and professional development for APS staff and related disciplines	Total **$285,000.00** - Enhance onboarding training for new PS staff - Develop on-line training about APS for mandated reporters - Grant project manager - EOEA management/ supervisory staff - Expert(s) for development for advanced learning, and production. - Expert(s) for on-line curriculum development, Articulate software, and video development - Contractor for current online education system - Articulate software	**ARPA 1, EOEA project 3: Enhancement of training and professional development for APS staff and related disciplines**	- Professional development courses on PS program and reporting. - Instructional video(s)	- Standardize and expand training for reporters. - Increased ability for APS staff to conduct thorough investigations - Increased knowledge among stakeholders and reporters	Through more advanced training of PS workforce, there will be: - Improved ability to serve vulnerable adults - Increased quality of investigations and service provisions - Increased knowledge among stakeholders of how to recognize, report, and respond to abuse

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
(EOEA) Increased access to critical emergency/rapid response services to allow for relocating or assisting clients to safer living, accessing needed medical care and providing items to client to alleviate immediate risk.	Total **$100,000.00** - For emergency respite services, housing, transportation services, and purchase of limited emergency items - Grant project manager	**ARPA 1, EOEA project 4 Access to emergency services**	- Availability of funds for critical services to maintain health and safety of clients. Included are emergency respite services, transportation services and emergency housing - Critical emergency items	- Clients will be able to access preventative medical care to prevent exacerbation of health problems - Decrease length of time to receive emergency services - Increased efficiency of field staff - Increase capacity to provide emergency support during initial phases of the investigation and service provisions	- Emergency situations will be addressed in the timeliest manner - Lessen immediate risks to client during the initial contact - Immediate ability to address critical situations will result in more clients to be able to live with maximum independence based upon their needs
(DPPC) Management of multiple funding streams and projects	Total **$529,481.00** - Grant project manager - Grant fiscal manager - DPPC management/ supervisory staff	**ARPA 2, DPPC project 1: Management** •**Employ grant project manager** •**Employ grant fiscal manager**	- Generate detailed program work plans - Generate detailed program budgets	- Grant project and fiscal managers have been trained and are administering multiple funding streams and programs competently	- Execution of ARPA2 activities described below - DPPC continues to provide and expand trauma-informed, survivor-centered investigations - and protective services

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
(DPPC) Maintain, enhance, and innovatively use technology	Total **$229,500.00** - App development team - Grant project manager - Grant fiscal manager - DPPC management/ supervisory, and IT staff	**ARPA 2, DPPC project 2: Technology** •**App development** •**IT equipment and/or maintenance**	- Accessible app(s) to support abuse victims who are persons with disabilities and/or older adults - Hardware, software, and/or data management for APS staff	- Increased ability for vulnerable adults to self-report abuse - Increased efficiency of field staff	- Increased ability for vulnerable adults to self-report abuse - Increased safety of vulnerable adults - Increased independence of vulnerable adults - Increase in quality of investigations conducted

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
(DPPC) Increased opportunities for networking, and enhanced basic and advanced training and professional development for APS staff and related disciplines	Total **$300,004.00** Grant project manager - Grant fiscal manager - DPPC Outreach and Prevention staff - DPPC management/ supervisory staff - NAPSA leadership - External conference vendors - Expert(s) for guide and video development - Writing expert(s) - Stakeholders from related disciplines	**ARPA 2, (DPPC) project 3: Enhancement of basic and advanced training and professional development for APS staff and related disciplines** •**Host NAPSA conference** •**Offer opportunities to attend other state and/or national conferences.** •**Instructional guides and/or videos** •**Writing team**	- 2023 NAPSA conference in Massachusetts - Instructional guide(s) - Instructional video(s)	- Increased opportunities for APS staff to network locally, regionally, and nationally - Increased and enhanced multidisciplinary collaboration - Increased competency of APS staff - Increased writing ability of APS investigators	- Enhanced awareness of available resources for abuse survivors - Collaborators' enhanced awareness of other relevant disciplines and the resources available in those disciplines - Increased quality in investigations - Improved ability to serve vulnerable adults in and beyond APS - Increased safety of vulnerable adults - Increased independence of vulnerable adults - Increased trust in integrity of APS system

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
(DPPC) Increase public awareness of APS	Total **$200,000.00** - Grant project manager - Grant fiscal manager - DPPC management/ supervisory, and Outreach and Prevention staff - Messaging consultant(s) - Social media manager(s)	**ARPA 2, DPPC project 4: Public awareness**	- Accessible outreach materials - Media campaign(s) - Social media account(s)	- Increased awareness of agency existence and activities - Increased abuse reports	- Increased awareness of APS services for public, politicians, and stakeholders in related disciplines - Increased safety of vulnerable adults - Increased independence of vulnerable adults
(DPPC) Increased evidence base to guide operational decisions	Total **$150,000.00** - Researcher - Grant project manager - Grant fiscal manager - DPPC management/ supervisory staff	**ARPA 2, DPPC project 5: Evidence-based research**	- Literature review - Increased evidence base for APS practices	- Additional information about efficacy of specific program operations	- Adding to the scarce evidence base about APS, specifically as it applies to adults with disabilities

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
(EOEA) Management of multiple funding streams and projects	Total **$145,432.00** - Grant project manager - EOEA management/ supervisory staff	**ARPA 2, EOEA project 1: Responsible management** •**Employ Grant project manager**	- Generate detailed program work plans for each project in ARPA 2 - Ensure coordination of work plans with Protective Services Agencies - Define detailed program budgets for each project	- Grant project Manager has been trained and is administering multiple funding streams and programs competently	- Timely execution of ARPA2 activities described below
(EOEA) Maintain, enhance, and innovatively use technology documentation and other work tasks.	Total **$536,211.99** - Yearly technology maintenance - Grant project manager - EOEA management/ supervisory, and fiscal staff - Network fiscal and IT staff	**ARPA 2, EOEA project 2: Technology** •**IT equipment and/or maintenance**	- Provide financial support to PS agencies for annual technology maintenance contract - Ensure sustainability of technology for workforce and the older adults	- Decrease in the number of technology related incidents that hinder the provision of PS services to all clients - Provide technological sustainability to the network - Allow ease of interactions with clients and encourage engagement of clients with PS	- Increased safety of vulnerable adults - Increase in quality of investigations conducted related to decrease in technology problems - Ensure sustainability of technology systems for workforce and the older adults

APS Program Planning Template: State/Territory/District-Specific Focus

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
				- Stabilize the technology portion of PSA's functions to avoid technology related barriers to efficient completion of PS work	
(EOEA) Increase public awareness of APS	Total **$87,501.92.** - Marketing consultant partially funded with grant funds obtained by EOEA Communications Department to develop messaging strategy and Protective Services digital campaign - Social media - Development of additional outreach materials - Grant project manager - EOEA management/	**ARPA 2, EOEA project 3: Public awareness**	- Outreach materials - Digital campaign(s) - Social media account(s)	- Increase the awareness of program existence and activities - Increase abuse reports - Increase knowledge of available intervention, and support services	- Increase awareness of APS services for stakeholders in other relevant disciplines to increase reporting - Increased safety of vulnerable adults from increased knowledge by medical community and others - Improved collaboration between stakeholders and Adult Protective Services

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
	supervisory staff/Communications Dept. - Social media manager(s) - Partnership with Stakeholders				
(EOEA) Enhance data utilization/usage, reporting capabilities and system integrity.	Total **$366,870.00** - Data standardization, evaluation activities, measuring outcomes and system training - EOHHS SIMS support staff - EOEA management/ - supervisory staff - Grant project manager - APS provider network - Partnership with Wellsky – current APS System contractor - Other states' APS agencies	**ARPA 2, EOEA project 4:** **Data System Improvement**	- Improve data quality - Increase the number of variables that require closed panel responses - Increase the types of quantitative reports to be available in real time - PSA administration will be able monitor cases throughout the investigation and on-going services provision through standardized nomenclature and processes	- Design of a data set that is conducive to extracting meaningful information regarding consumers, services, and outcomes - Data collection systems will better allow for more service-based reporting, streamlined information gathering and more informed decision making - New variable design (Closed panel responses) will make reporting and comparisons over	- An ever-increasing body of knowledge that enables APS to improve services and outreach and better allocate resources. - Ability to analyze frequency of specific services both within each PSA and across the state - Quantify the impact of specific PS services in terms of client risk levels and alleviation of abuse - Ability for reporting the same variables over time to allow for time series comparisons and trending - Enhance the APS online system to be able extract and send the data within the system automatically to referral sources including: The Office of the Attorney General and the Offices of the District Attorney. By implementing a system to fill in the essential data from APS, this should result in timely

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
			- Decrease the use of free text to document specific aspects of case activities, thereby increasing the ability to measure outcomes - Increase the accuracy of data and the quantity of NAMRS data elements included in our annual submission. - Increase efficiency and standardization through networkwide training	time possible rather than embedded in progress notes. This change will allow for rapid analysis of changes in utilization and outcomes of service plans	reporting and decrease errors in the data - Work collaboratively and share our process with DPPC so that it can also carry out this reporting function without repetition of data on forms
(EOEA) Funding for critical and frequently limited emergency items.	Total **$250,000.00** - Emergency respite services, Transportation and Housing stabilization/housing alternatives	**ARPA 2, EOEA project 5: Fund for critical emergency services to address**	- Better understanding of how rapid implementation of emergency services can	- Increase access to emergency services and essentials. - Limit delays in addressing emergency needs	- Clients in need of relocation will be able to obtain faster access to safe dwelling - Clients with poor living conditions will be able to obtain services to secure their dwelling and avoid eviction

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
	- Critical emergency items.		minimize high risk to clients. - Develop criteria for each emergency service and facilitate access to these services.	- Increased efficiency of field staff to address critical need emergency services - Increase capacity to provide emergency interventions during initial phases of the investigation and service provisions	- Clients will be better equipped and supported to live independently - Lessen immediate risks to client during the initial contact. - Increased safety of vulnerable adults - More PS clients will be empowered to access tools, services and information that will help them live independently at low risk for recurrence of abuse or exploitation
(EOEA) Increased opportunities for networking and enhanced basic and advanced training and professional development for APS staff.	Total **$200,000** - Enhance onboarding training - Grant project manager - EOEA management/ supervisory staff - NAPSA leadership	**ARPA 2, (EOEA) project 6: Enhancement of basic and advanced training and professional development for APS staff and related disciplines.** • **Host NAPSA conference**	- 2023 NAPSA conference in Massachusetts - Updated online onboarding training	- Increased opportunities for APS staff to network locally, regionally, and nationally - Increased and enhanced multidisciplinary collaboration	- Enhanced awareness of available resources for abuse survivors - Collaborators' enhanced awareness of other relevant disciplines and the resources available in those disciplines - Increased quality in investigations

Purpose/Needs to be filled by ARPA Funds	Inputs (Resources Deployed)	Activities	Outputs from Investment	Short-Term Outcomes	Long-Term Outcomes
	- External conference vendors - Expert(s) for on-line curriculum development, Articulate software, and video development - Contractor for current online education system - Stakeholders from related disciplines - -Articulate software	• **Improve current online training courses** • **Develop training about APS for mandated reporters.**		- Increased competency of APS staff - Increased understanding of Older Adult APS Services and role for mandated reporters.	- Improved ability to serve vulnerable older adults in and beyond APS - Increased safety of vulnerable older adults - Increased independence of vulnerable older adults - Increased trust in integrity of APS system - Increased appropriate reporting by mandated reporters.

Budget / Spending Plan for ARPA funds – Semi-annually for 3 to 5 years

Budget/Spending Plan will be used to enhance, improve, and expand the ability of APS workers to investigate allegations of abuse, neglect, and exploitation. Be sure to use separate line items for each major improvement project.

Operational Plan Submission due by **January 31, 2022**.

ARPA 1- First Grant Allocation - August 2021 - September 2023

	Description	2022 Period 1	2022 Period 2	2023 Period 1	2023 Period 2	Total
DPPC Project 1	**Staff**	$21,883.00	$131,298.00	$131,298.00	$175,053.00	**$459,532.00**
DPPC Project 2	**Technology**	$0.00	$100,000.00	$100,000.00	$50,000.00	**$250,000.00**
DPPC Project 3	**Professional development**	$0.00	$70,000.00	$70,000.00	$63,225.00	**$203,225.00**
DPPC	**Indirect Costs**	$1,837.00	$27,983.00	$27,983.00	$27,937.00	**$85,740.00**
EOEA Project 1	**Staff**	$0.00	$104,127.45	$69,418.30	$69,418.30	**$242,964.05**
EOEA Project 2	**Technology**	$0.00	$2,033.46	$20,000.00	$20,000.00	**$42,033.46**
EOEA Project 3	**Services**	$0.00	$0.00	$50,000.00	$50,000.00	**$100,000.00**
EOEA Project 4	**Professional development**	$0.00	$10,200.00	$137,500.00	$137,500.00	**$285,200.00**
EOEA	**Indirect Costs**	$0.00	$11,636.09	$27,691.83	$27,691.57	**$67,019.49**
Total		**$23,720.00**	**$457,278.00**	**$633,891.13**	**$620,825.44**	**$1,735,714.00**

ARPA 2- Second Grant Allocation - August 2022 September 2024

	Description	2023 Period 1	2023 Period 2	2024 Period 1	2024 Period 2	Total
DPPC Project 1	Staff	$122,188.00	$122,188.00	$122,188.00	$162,917.00	**$529,481.00**
DPPC Project 2	Technology	$57,375.00	$57,375.00	$57,375.00	$57,375.00	**$229,500.00**
DPPC Project 3	Professional development	$50,000.00	$150,004.00	$50,000.00	$50,000.00	**$300,004.00**
DPPC Project 4	Public awareness	$50,000.00	$50,000.00	$50,000.00	$50,000.00	**$200,000.00**
DPPC Project 5	Evidence-based research	$37,500.00	$45,000.00	$45,000.00	$22,500.00	**$150,000.00**
DPPC	Indirect Costs	$33,040.00	$33,826.50	$34,030.00	$34,735.00	**$135,631.50**
EOEA Project 1	Staff	$0.00	$0.00	$72,716.00	$72,716.00	**$145,432.00**
EOEA Project 1	Technology	$268,106.00	$268,105.99	$0.00	$0.00	**$536,211.99**
EOEA Project 3	Public awareness	$0.00	$50,000.00	$18,750.96	$18,750.96	**$87,501.92**
EOEA Project 4	Data System improvement	$62,500.00	$62,500.00	$92,810.50	$149,059.50	**$366,870.00**
EOEA Project 5	Emergency Services	$62,500.00	$62,500.00	$62,500.00	$62,500.00	**$250,000.00**
EOEA Project 6	Professional Development	$100,000.00	$90,000.00	$5,000.00	$5,000.00	**$200,000.00**
EOEA	Indirect Costs	$49,310.60	$53,310.60	$25,177.75	$30,802.65	**$158,601.60**
Total		**$892,519.60**	**$1,044,810.09**	**$635,548.216**	**$716,356.11**	**$3,289,234.00**

Summary of ARPA 1 + ARPA 2 Expense

	2022 Period 1	2022 Period 2	2023 Period 1	2023 Period 2	2024 Period 1	2024 Period 2	Total
DPPC Summary	$23,720.00	$329,281.00	$679,384.00	$774,608.50	$358,593.00	$377,527.00	**$2,543,113.50**
EOEA Summary	$0.00	$127,997.00	$847,026.73	$891,026.46	$276,955.21	$338829.11	**$2,481,834.51.00**
Massachusetts Summary	**$23,720.00**	**$457,278.00**	**$1,526,410.73**	**$1,665,634.96**	**$635,548.21**	**$716,356.11**	**$5,024,948**

Categories *may* include:

- Development Operational Plan
- Staffing (include FTE or Consulting Agreements)
- Training
- Technology Upgrade
- Equipment
- Administrative Costs
- Transportation
- Wrap-around services